

Rating Rationale

December 23, 2024 | Mumbai

Muthoot Capital Services Limited

'CRISIL A+/Stable' assigned to Non Convertible Debentures

Rating Action

Total Bank Loan Facilities Rated	Rs.2500 Crore			
Long Term Rating	CRISIL A+/Stable (Reaffirmed)			

Rs.150 Crore Non Convertible Debentures	CRISIL A+/Stable (Assigned)
Rs.100 Crore Long Term Principal Protected Market Linked Debentures	Withdrawn (CRISIL PPMLD A+/Stable)
Rs.80 Crore Long Term Principal Protected Market Linked Debentures	CRISIL PPMLD A+/Stable (Reaffirmed)
Fixed Deposits	CRISIL A+/Stable (Reaffirmed)
Rs.200 Crore Non Convertible Debentures	CRISIL A+/Stable (Reaffirmed)
Rs.110 Crore Non Convertible Debentures	CRISIL A+/Stable (Reaffirmed)
Rs.40 Crore Non Convertible Debentures	CRISIL A+/Stable (Reaffirmed)
Rs.200 Crore Non Convertible Debentures	CRISIL A+/Stable (Reaffirmed)
Rs.100 Crore Non Convertible Debentures	CRISIL A+/Stable (Reaffirmed)
Rs.200 Crore Non Convertible Debentures	CRISIL A+/Stable (Reaffirmed)
Rs.400 Crore Commercial Paper	CRISIL A1+ (Reaffirmed)

Note: None of the Directors on CRISIL Ratings Limited's Board are members of rating committee and thus do not participate in discussion or assignment of any ratings. The Board of Directors also does not discuss any ratings at its meetings.

1 crore = 10 million

Refer to Annexure for Details of Instruments & Bank Facilities

Detailed Rationale

CRISIL Ratings has assigned its **'CRISIL A+/Stable'** rating to the non-convertible debentures of Muthoot Capital Services Ltd (MCSL; part of the Muthoot Pappachan Group [MPG]). CRISIL Ratings has reaffirmed its 'CRISIL A+/CRISIL PPMLD A+/Stable/CRISIL A1+' ratings on the bank facilities and existing debt instruments of MCSL.

The ratings on the bank loan facilities and debt instruments continue to reflect the company's adequate capital position and continued financial, operational and managerial support from the group whose flagship company is Muthoot Fincorp Ltd (MFL; 'CRISIL AA-/CRISIL PPMLD AA-/CRISIL A+/Stable'), considering the strong operational linkages of MCSL with the group. These strengths are partially offset by modest, though improving, asset quality, moderation in earnings profile and the company's continued, but reducing, geographical concentration in the southern Indian states.

After facing several challenges during the Covid-19 pandemic, the company underwent few changes and cleaned up its non-performing portfolio. The company sold its portfolio (which was affected due to the pandemic) worth Rs 235 crore to ARC. As a result, its assets under management (AUM) degrew around 4% to Rs 2018 crore as on March 31, 2024, from Rs 2,102 crore as on March 31, 2023. The company made another subsequent ARC sale of Rs 95 Crores in the second quarter of fiscal 2025. Nevertheless, the company steadily came back on its growth trajectory with average monthly disbursements of Rs 120 crore during fiscal 2024 against Rs 110 crore during fiscal 2023 (Rs 96 crore during fiscal 2022) and grew to AUM of Rs 2384 Crores, as on September 30,2024.

In terms of asset quality, the company also made significant changes in its collections mechanism by enforcing strong follow-up right from softer delinquency buckets. While overall asset quality has remained modest, it has substantially improved with gross non-performing assets (NPAs) falling to 10.2% (owing to sale of portfolio to ARC) from 20.6% in fiscal 2023. The overall 90+ dpd stood at 3.9% as on September 30, 2024, as compared to 8.2% as on March 31, 2024. The

average monthly collection efficiency (including overdues but excluding prepayments) has remained above 98% during the trailing 18 months. Nevertheless, the ability of the company to manage collections from the harder delinquency buckets will be a key rating sensitivity factor.

Analytical Approach

For arriving at the ratings, CRISIL Ratings has taken a standalone view of MCSL and has factored in support from MPG, whose flagship company is MFL.

<u>Key Rating Drivers & Detailed Description</u> Strengths:

- Strong support from MPG: MCSL is an integral part of MPG, whose flagship company is MFL. MCSL derives significant benefits from its linkages with the group. The group diversified its operations into vehicle financing through MCSL. The company has common promoters and promoter directors with the other MPG companies. Mr Thomas John Muthoot is the chairman of MCSL and also holds directorships in several companies belonging to Muthoot Pappachan Group. The company also has strong operational linkages with other group companies. It has the third largest portfolio in the group and has been leveraging the branch network of the group to grow its book. Besides its own sales force, MCSL has access to the wide branch network and large clientele of MFL for origination of new loans and collections. MCSL, being an integral part of the group, will continue to receive operational and managerial support from MPG on an ongoing basis and timely financial support in case of any exigencies.
- Adequate capitalization: Capitalisation has improved during fiscal 2024 on account of accruals. MCSL's networth has improved to Rs 639.4 crore and gearing was 3.4 times as on September 30, 2024, as compared to Rs 611.8 crore and 2.7 times, respectively, as on March 31, 2024. The capital position has remained adequate despite no major capital infusion in the past five years. The company's philosophy is to maintain gearing at around 5 times on steady-state basis.
- Extensive experience of the promoters and management in the vehicle finance sector: Each of the three promoter directors have more than three decades of experience in the business of lending, beginning with gold loans, and have forayed into two-wheeler financing, microfinance and housing finance over the years. The group ventured into two-wheeler financing in 1998 and since then has expanded into financing used cars, consumer durables and small-ticket business loans. The company also has strengthened its management by onboarding Mr Mathews Markose, a banking professional with 26 years of experience, as Chief Executive Officer; Mr Ramandeep Singh Gill, chartered accountant with over 11 years of experience, as Chief Financial Officer; and Ms Umadevi as Chief Risk Officer, along with others. The team has reinforced the systems and processes of the company, which will support the planned scale-up while maintaining the asset quality. The group has established a strong reputation and brand in India, particularly in South India and has an appropriate assessment and underwriting methodology, which is being constantly refined.

Weaknesses:

- Modest, though improving, asset quality: Amid the challenging pandemic-induced economic environment during fiscal 2022, delinquencies had gone up and the company reported GNPA of 27.8% as on December 31, 2021, due to the impact of RBI clarification released in November 2021, with respect to single-day NPA recognition and upgradation of NPA accounts only after all dues are cleared. While the revised RBI clarification had allowed deferring implementation of upgradation norms till September 30, 2022, the company did not avail this relaxation and made additional provisions (including write-offs) of Rs 236 crore during the fourth quarter of fiscal 2022, thereby reducing their NNPA to 5.7% as on March 31, 2022. The company sold its portfolio of Rs 95 Crores in the second quarter of fiscal 2025, which further improved the asset quality further during fiscal 2025, with 4.8% GNPA as on September 30, 2024, from 20.6% in fiscal 2023 (90+ dpd excluding the impact of IRACP norms was 9.3 % as on March 31, 2024, as compared to 16.4% as on March 31, 2023), while the NNPA stood at 1.6%. The average monthly collection efficiency (including overdues but excluding prepayments) has remained above 98% during fiscal 2024. Nevertheless, the ability of the company to manage collections from the harder delinquency buckets will be a key monitorable.
- Moderate, though improving, earnings profile: MCSL has been a steady contributor to the overall profitability of the group. Profitability was healthy until fiscal 2019 but moderated from fiscal 2020 onwards on account of higher provisions made to account for the impact of the pandemic. The credit cost rose to 13.9% during fiscal 2022 as compared to 3.4% during the previous fiscal, leading to loss of Rs 161.9 crore. With fading of pandemic-related issues, the earnings profile during fiscal 2023 showed improvement. During fiscal 2023, the company reported profit after tax (PAT) of Rs 78.7 crore which translated into return on managed assets (RoMA) of 3.5%. This was despite the company carrying high provisioning buffer of 19.8% of the total portfolio as on March 31, 2023. Furthermore, during fiscal 2024, MCSL sold portfolio worth Rs 235 crore to an ARC and revised its provisioning norms (PCR capping to 75%), Thus, it wrote back the provisions amounting to Rs 139 crore during the second quarter of fiscal 2024 and reported PAT of Rs 123 crore during fiscal 2024. For the same time, the PBT (excluding exception items) was Rs 68 crore and RoMA (before tax and exception items) was 3.4% as compared to Rs 109 crore and 4.8%, respectively, during fiscal 2023. During H1 2025, the PAT and annualized RoMA stood at Rs 26.7 Crore and 2.1% respectively. This coupled with the company's improving operating profits is expected to support the company's profitability over the medium term.

• Geographically concentrated portfolio: Although MCSL has sequentially reduced the concentration in its portfolio over the years, its operations continue to be largely concentrated in the southern states of the country. Concentration in the southern states reduced from 83% in March 2018 to 70% in March 2020 and further to 58% as on September 30, 2024. MCSL's operations are concentrated in Kerala, which accounted for 25% of hypothecation loans as on March 31, 2024, though it has declined from 42% as on March 31, 2019. However, over the past 4-5 years, MCSL has entered the northern and eastern parts of India. The company plans to further reduce its dependence on the southern states over the medium term. CRISIL Ratings believes the portfolio will continue to remain concentrated in the southern region, primarily because of MPG's strong foothold in the south, and hence would be susceptible to geography-specific disruptions.

Liquidity: Adequate

MCSL's asset liability maturity profile is comfortable, with cumulative positive mismatches across all buckets up to 1 year as on October 31, 2024. As on November 30, 2024, MCSL had cash and equivalent of Rs 231.4 crore. Its total debt obligation (including operating expense) was around Rs 255 crore for the next two months through January 2025. CC/WCDL of Rs 160 crore was due for renewal over the same period. The company has been able to rollover its CC/WCDL limit in the past and expects to be able to rollover the limit falling due during this period. Liquidity cover for two months stands adequate at 0.9 times, including operating expenses and considering nil collections. Besides, the timely rollover of CC/WCDL limit will be a key monitorable. MCSL is expected to receive support from MPG, if required.

Outlook: Stable

MCSL is expected to maintain adequate capitalisation and remain an integral part of MPG, benefitting from its linkages with the group, over the medium term.

Rating sensitivity factors

Upward factors:

- Significant improvement in the overall credit risk profile of MPG
- Substantial improvement in asset quality with 90+ dpd remaining below 3% on steady-state basis
- Substantial improvement in earnings, leading to improvement in RoMA to above 3% on steady state basis

Downward factors:

- · Any downward revision in the rating view of MPG
- · Sharp deterioration in asset quality significantly impacting profitability and capital adequacy level
- Continued and significant increase in gearing to more than 7 times

About the Company

Incorporated in 1994, MCSL is a deposit-taking, systemically important non-banking financial company (NBFC). Though the company started operations in 1995, it commenced lending activities in 1998 after acquiring an NBFC license. Initially, it provided gold loans, but subsequently, as the group scaled up its gold financing business in MFL, MCSL entered the two-wheeler financing segment in fiscal 1998 and gradually exited the gold loan business. MCSL is listed on the Bombay Stock Exchange and the National Stock Exchange and is one of the listed companies of MPG. As on September 30, 2024, its AUM was Rs 2380 crore. Around 88% of the total portfolio was two-wheeler loans.

Key Financial Indicators

Particulars	Unit	Sep-24	Mar-24	Mar-23	Mar-22	Mar-21
Total assets	Rs crore	2847	2315	2435	2099	2560
Total income	Rs crore	210	401	445	411	505
Profit after tax	Rs crore	26.7	123	79	-162	52
90+ dpd	%	4.8	8.2	16.4	18.9	8.7
Adjusted gearing	Times	3.4	2.7	3.9	4.2	3.4
Return on managed assets	%	2.1*	5.2	3.5	-6.9	1.9

^{(*-} annualised)

Any other information: Not Applicable

Note on complexity levels of the rated instrument:

CRISIL Ratings` complexity levels are assigned to various types of financial instruments and are included (where applicable) in the 'Annexure - Details of Instrument' in this Rating Rationale.

CRISIL Ratings will disclose complexity level for all securities - including those that are yet to be placed - based on available information. The complexity level for instruments may be updated, where required, in the rating rationale published subsequent to the issuance of the instrument when details on such features are available.

For more details on the CRISIL Ratings` complexity levels please visit www.crisilratings.com. Users may also call the Customer Service Helpdesk with queries on specific instruments.

<u>Annexure - Details of Instrument(s)</u>

ISIN	Name Of Instrument	Date Of Allotment	Coupon Rate (%)	Maturity Date	Issue Size (Rs. Crore)	Complexity Levels	Rating Outstanding with Outlook
NA	Commercial Paper	NA	NA	7-365 days	400.00	Simple	CRISIL A1+
NA	Fixed Deposits	NA	NA	NA	0	Simple	CRISIL A+/ Stable
INE296G07077	Long Term Principal Protected Market Linked Debentures	07-Jan-23	G Sec_linked	06- Jan-25	20.00	Highly Complex	CRISIL PPMLD A+/ Stable
INE296G07093	Long Term Principal Protected Market Linked Debentures	07-Jan-23	G Sec_linked	06- Jan-26	35.00	Highly Complex	CRISIL PPMLD A+/ Stable
NA	Long Term Principal Protected Market Linked Debentures [#]	NA	NA	NA	25.00	Highly Complex	CRISIL PPMLD A+/ Stable
INE296G07127	Non Convertible Debentures	19-Jun-23	10.3	31- May-25	49.00	Simple	CRISIL A+/ Stable
INE296G07135	Non Convertible Debentures	28-Dec-23	10	28- Dec-26	100.00	Complex	CRISIL A+/ Stable
INE296G07143	Non Convertible Debentures	19-Mar-24	10	19- Mar-27	50.00	Complex	CRISIL A+/ Stable
INE296G07150	Non Convertible Debentures	16-May-24	10	16- May-27	50.00	Complex	CRISIL A+/ Stable
INE296G07168	Non Convertible Debentures	12-Jun-24	9.9	12- Jun-26	100.00	Complex	CRISIL A+/ Stable
INE296G07176	Non Convertible Debentures	02-Sep-24	9.25	02- Mar-26	50.00	Simple	CRISIL A+/ Stable
INE296G07184	Non Convertible Debentures	12-Sep-24	9.25	12- Mar-26	50.00	Simple	CRISIL A+/ Stable
INE296G07192	Non Convertible Debentures	29-Oct-24	9.9	29- Oct-26	100.00	Simple	CRISIL A+/ Stable
INE296G07200	Non Convertible Debentures	05-Nov-24	9.97	05- Dec-25	60.00	Simple	CRISIL A+/ Stable
INE296G07218	Non Convertible Debentures	21-Nov-24	10	20- Nov-26	50.00	Simple	CRISIL A+/ Stable
INE296G07226	Non Convertible Debentures	02-Dec-24	10.4	02- Dec-26	110.00	Simple	CRISIL A+/ Stable
INE296G07234	Non Convertible Debentures	12-Dec-24	9.5	12- Dec-26	81.00	Simple	CRISIL A+/ Stable
NA	Non Convertible Debentures [#]	NA	NA	NA	150.00	Simple	CRISIL A+/ Stable
NA	Cash Credit & Working Capital Demand Loan	NA	NA	NA	765.00	NA	CRISIL A+/ Stable
NA	Proposed Term Loan	NA	NA	NA	1040.00	NA	CRISIL A+/ Stable

	T						001011 1 1
NA	Working Capital Term Loan	NA	NA	16- Feb-24	50.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	15- Mar-27	100.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	27- Jun-25	120.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	09- Jul-25	100.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	28- Feb-27	25.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	25- Dec-27	40.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	21- Dec-26	45.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	29- Dec-25	60.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	27- Jun-25	60.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	21- Apr-25	30.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	30- Apr-25	20.00	NA	CRISIL A+/ Stable
NA	Working Capital Term Loan	NA	NA	05- Nov-25	45.00	NA	CRISIL A+/ Stable

Yet to be issued

Annexure - Rating History for last 3 Years

	Curre			2024 (History)	20	23	20)22	20	21	Start of 2021
Instrument	Туре	Outstanding Amount	Rating	Date	Rating	Date	Rating	Date	Rating	Date	Rating	Rating
Fund Based Facilities	LT	2500.0	CRISIL A+/Stable	11-12-24	CRISIL A+/Stable	17-08-23	CRISIL A+/Stable	19-10-22	CRISIL A+/Stable	30-12-21	CRISIL A/ Stable	CRISIL A/ Stable
				19-11-24	CRISIL A+/Stable	01-03-23	CRISIL A+/Stable	29-09-22	CRISIL A/ Stable	18-03-21	CRISIL A/ Stable	
				22-10-24	CRISIL A+/Stable	07-02-23	CRISIL A+/Stable	07-07-22	CRISIL A/ Stable			
				28-08-24	CRISIL A+/Stable			22-06-22	CRISIL A/ Stable			
				03-07-24	CRISIL A+/Stable			26-04-22	CRISIL A/ Stable			
				21-06-24	CRISIL A+/Stable			03-03-22	CRISIL A/ Stable			
				12-03-24	CRISIL A+/Stable							
				28-02-24	CRISIL A+/Stable							
Commercial Paper	ST	400.0	CRISIL A1+	11-12-24	CRISIL A1+	17-08-23	CRISIL A1+	19-10-22	CRISIL A1+	30-12-21	CRISIL A1	CRISIL A1
				19-11-24	CRISIL A1+	01-03-23	CRISIL A1+	29-09-22	CRISIL A1	18-03-21	CRISIL A1	
				22-10-24	CRISIL A1+	07-02-23	CRISIL A1+	07-07-22	CRISIL A1			
				28-08-24	CRISIL A1+			22-06-22	CRISIL A1			
				03-07-24	CRISIL A1+			26-04-22	CRISIL A1			
				21-06-24	CRISIL A1+			03-03-22	CRISIL A1			

					CRISIL							
				12-03-24	A1+							
				28-02-24	CRISIL A1+							
Fixed Deposits	LT	0.0	CRISIL A+/Stable	11-12-24	CRISIL A+/Stable	17-08-23	CRISIL A+/Stable	19-10-22	CRISIL A+/Stable	30-12-21	F A+/ Stable	F A+/ Stable
				19-11-24	CRISIL A+/Stable	01-03-23	CRISIL A+/Stable	29-09-22	CRISIL A/ Stable	18-03-21	F A+/ Stable	
				22-10-24	CRISIL A+/Stable	07-02-23	CRISIL A+/Stable	07-07-22	CRISIL A/ Stable			
				28-08-24	CRISIL A+/Stable			22-06-22	CRISIL A/ Stable			
				03-07-24	CRISIL A+/Stable			26-04-22	F A+/ Stable			
				21-06-24	CRISIL A+/Stable			03-03-22	F A+/ Stable			
				12-03-24	CRISIL A+/Stable							
				28-02-24	CRISIL A+/Stable							
Non Convertible Debentures	LT	1000.0	CRISIL A+/Stable	11-12-24	CRISIL A+/Stable	17-08-23	CRISIL A+/Stable	19-10-22	CRISIL A+/Stable	30-12-21	CRISIL A/ Stable	CRISIL A/ Stable
				19-11-24	CRISIL A+/Stable	01-03-23	CRISIL A+/Stable	29-09-22	CRISIL A/ Stable	18-03-21	CRISIL A/ Stable	
				22-10-24	CRISIL A+/Stable	07-02-23	CRISIL A+/Stable	07-07-22	CRISIL A/ Stable			
				28-08-24	CRISIL A+/Stable			22-06-22	CRISIL A/ Stable			
				03-07-24	CRISIL A+/Stable			26-04-22	CRISIL A/ Stable			
				21-06-24	CRISIL A+/Stable			03-03-22	CRISIL A/ Stable			
				12-03-24	CRISIL A+/Stable							
				28-02-24	CRISIL A+/Stable							
Long Term Principal Protected Market Linked Debentures	LT	80.0	CRISIL PPMLD A+/Stable	11-12-24	CRISIL PPMLD A+/Stable	17-08-23	CRISIL PPMLD A+/Stable	19-10-22	CRISIL PPMLD A+ r / Stable			
				19-11-24	CRISIL PPMLD A+/Stable	01-03-23	CRISIL PPMLD A+/Stable	29-09-22	CRISIL PPMLD A r /Stable			
				22-10-24	CRISIL PPMLD A+/Stable	07-02-23	CRISIL PPMLD A+/Stable	07-07-22	CRISIL PPMLD A r /Stable			
				28-08-24	CRISIL PPMLD A+/Stable							
				03-07-24	CRISIL PPMLD A+/Stable							
				21-06-24	CRISIL PPMLD A+/Stable							
				12-03-24	CRISIL PPMLD A+/Stable							
				28-02-24	CRISIL PPMLD A+/Stable							

Annexure - Details of Bank Lenders & Facilities

- 1					
	Facility	Amount (Rs.Crore)	Name of Lender	Rating	
	i acility	Aillouilt (113.01016)	Mairie of Leffaet	ixauiig	

Cash Credit & Working Capital Demand Loan	35	Tamilnad Mercantile Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	60	Dhanlaxmi Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	50	Indian Overseas Bank	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	50	IndusInd Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	150	HDFC Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	50	Central Bank Of India	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	10	IDFC FIRST Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	20	IDBI Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	50	Indian Bank	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	30	DCB Bank Limited	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	200	Punjab National Bank	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	50	State Bank of India	CRISIL A+/Stable
Cash Credit & Working Capital Demand Loan	10	City Union Bank Limited	CRISIL A+/Stable
Proposed Term Loan	1040	Not Applicable	CRISIL A+/Stable
Working Capital Term Loan	120	IDFC FIRST Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	100	Union Bank of India	CRISIL A+/Stable
Working Capital Term Loan	25	SBM Bank (India) Limited	CRISIL A+/Stable
Working Capital Term Loan	40	Utkarsh Small Finance Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	45	The Federal Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	50	State Bank of India	CRISIL A+/Stable
Working Capital Term Loan	100	Axis Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	60	IDFC FIRST Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	60	Poonawalla Fincorp Limited	CRISIL A+/Stable
Working Capital Term Loan	30	AU Small Finance Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	20	ESAF Small Finance Bank Limited	CRISIL A+/Stable
Working Capital Term Loan	45	Oxyzo Financial Services Limited	CRISIL A+/Stable

Criteria Details

Links to related criteria

Rating Criteria for Finance Companies

CRISILs Bank Loan Ratings - process, scale and default recognition

CRISILs criteria for rating fixed deposit programmes

CRISILs Criteria for rating short term debt

Criteria for Notching up Stand Alone Ratings of Companies based on Group Support

Media Relations	Analytical Contacts	Customer Service Helpdesk
Ramkumar Uppara Media Relations CRISIL Limited M: +91 98201 77907 B: +91 22 3342 3000 ramkumar.uppara@crisil.com Prakruti Jani	Ajit Velonie Senior Director CRISIL Ratings Limited B:+91 22 3342 3000 ajit.velonie@crisil.com Malvika Bhotika Director	Timings: 10.00 am to 7.00 pm Toll free Number:1800 267 1301 For a copy of Rationales / Rating Reports: CRISILratingdesk@crisil.com For Analytical queries: ratingsinvestordesk@crisil.com
Media Relations CRISIL Limited M: +91 98678 68976 B: +91 22 3342 3000 PRAKRUTI.JANI@crisil.com	CRISIL Ratings Limited B:+91 22 3342 3000 malvika.bhotika@crisil.com Raghul Vignesh Rating Analyst	
Rutuja Gaikwad Media Relations CRISIL Limited B: +91 22 3342 3000 Rutuja.Gaikwad@ext-crisil.com	CRISIL Ratings Limited B:+91 22 3342 3000 Raghul.Vignesh@crisil.com	

Note for Media:

This rating rationale is transmitted to you for the sole purpose of dissemination through your newspaper/magazine/agency. The rating rationale may be used by you in full or in part without changing the meaning or context thereof but with due credit to CRISIL Ratings. However, CRISIL Ratings alone has the sole right of distribution (whether directly or indirectly) of its rationales for consideration or otherwise through any media including websites and portals.

About CRISIL Ratings Limited (A subsidiary of CRISIL Limited, an S&P Global Company)

CRISIL Ratings pioneered the concept of credit rating in India in 1987. With a tradition of independence, analytical rigour and innovation, we set the standards in the credit rating business. We rate the entire range of debt instruments, such as bank loans, certificates of deposit, commercial paper, non-convertible/convertible/partially convertible bonds and debentures, perpetual bonds, bank hybrid capital instruments, asset-backed and mortgage-backed securities, partial guarantees and other structured debt instruments. We have rated over 33,000 large and mid-scale corporates and financial institutions. We have also instituted several innovations in India in the rating business, including ratings for municipal bonds, partially guaranteed instruments and infrastructure investment trusts (InvITs).

CRISIL Ratings Limited ('CRISIL Ratings') is a wholly-owned subsidiary of CRISIL Limited ('CRISIL'). CRISIL Ratings Limited is registered in India as a credit rating agency with the Securities and Exchange Board of India ("SEBI").

For more information, visit www.crisilratings.com

About CRISIL Limited

CRISIL is a leading, agile and innovative global analytics company driven by its mission of making markets function better.

It is India's foremost provider of ratings, data, research, analytics and solutions with a strong track record of growth, culture of innovation, and global footprint.

It has delivered independent opinions, actionable insights, and efficient solutions to over 100,000 customers through businesses that operate from India, the US, the UK, Argentina, Poland, China, Hong Kong and Singapore.

It is majority owned by S&P Global Inc, a leading provider of transparent and independent ratings, benchmarks, analytics and data to the capital and commodity markets worldwide.

For more information, visit www.crisil.com

Connect with us: TWITTER | LINKEDIN | YOUTUBE | FACEBOOK

CRISIL PRIVACY NOTICE

CRISIL respects your privacy. We may use your contact information, such as your name, address and email id to fulfil your request and service your account and to provide you with additional information from CRISIL. For further information on CRISIL's privacy policy please visit www.crisil.com.

DISCLAIMER

This disclaimer is part of and applies to each credit rating report and/or credit rating rationale ('report') provided by CRISIL Ratings Limited ('CRISIL Ratings'). For the avoidance of doubt, the term 'report' includes the information, ratings and other content forming part of the report. The report is intended for use only within the jurisdiction of India. This report does not constitute an offer of services. Without limiting the generality of the foregoing, nothing in the report is to be construed as CRISIL Ratings provision or intention to provide any services in jurisdictions where CRISIL Ratings does not have the necessary licenses and/or registration to carry out its business activities. Access or use of this report does not create a client relationship between CRISIL Ratings and the user.

The report is a statement of opinion as on the date it is expressed, and it is not intended to and does not constitute investment advice within meaning of any laws or regulations (including US laws and regulations). The report is not an offer to sell or an offer to purchase or subscribe to any investment in any securities, instruments, facilities or solicitation of any kind to enter into any

deal or transaction with the entity to which the report pertains. The recipients of the report should rely on their own judgment and take their own professional advice before acting on the report in any way.

CRISIL Ratings and its associates do not act as a fiduciary. The report is based on the information believed to be reliable as of the date it is published, CRISIL Ratings does not perform an audit or undertake due diligence or independent verification of any information it receives and/or relies on for preparation of the report. THE REPORT IS PROVIDED ON "AS IS" BASIS. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAWS, CRISIL RATINGS DISCLAIMS WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR OTHER WARRANTIES OR CONDITIONS, INCLUDING WARRANTIES OF MERCHANTABILITY, ACCURACY, COMPLETENESS, ERROR-FREE, NON-INFRINGEMENT, NON-INTERRUPTION, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR INTENDED USAGE. In no event shall CRISIL Ratings, its associates, third-party providers, as well as their directors, officers, shareholders, employees or agents be liable to any party for any direct, incidental, exemplary, compensatory, punitive, special or consequential damages, costs, expenses, legal fees or losses (including, without limitation, lost income or lost profits and opportunity costs) in connection with any use of any part of the report even if advised of the possibility of such damages.

The report is confidential information of CRISIL Ratings and CRISIL Ratings reserves all rights, titles and interest in the rating report. The report shall not be altered, disseminated, distributed, redistributed, licensed, sub-licensed, sold, assigned or published any content thereof or offer access to any third party without prior written consent of CRISIL Ratings.

CRISIL Ratings or its associates may have other commercial transactions with the entity to which the report pertains or its associates. Ratings are subject to revision or withdrawal at any time by CRISIL Ratings. CRISIL Ratings may receive compensation for its ratings and certain credit-related analyses, normally from issuers or underwriters of the instruments, facilities, securities or from obligors.

CRISIL Ratings has in place a ratings code of conduct and policies for managing conflict of interest. For more detail, please refer to: https://www.crisil.com/en/home/our-businesses/ratings/regulatory-disclosures/highlighted-policies.html. Public ratings and analysis by CRISIL Ratings, as are required to be disclosed under the Securities and Exchange Board of India regulations (and other applicable regulations, if any), are made available on its websites, www.crisilratings.com and https://www.ratingsanalytica.com (free of charge). CRISIL Ratings shall not have the obligation to update the information in the CRISIL Ratings report following its publication although CRISIL Ratings may disseminate its opinion and/or analysis. Reports with more detail and additional information may be available for subscription at a fee. Rating criteria by CRISIL Ratings are available on the CRISIL Ratings website, www.crisilratings.com. For the latest rating information on any company rated by CRISIL Ratings, you may contact the CRISIL Ratings desk at crisilratingdesk@crisil.com, or at (0091) 1800 267 1301.

CRISIL Ratings uses the prefix 'PP-MLD' for the ratings of principal-protected market-linked debentures (PPMLD) with effect from November 1, 2011, to comply with the SEBI circular, "Guidelines for Issue and Listing of Structured Products/Market Linked Debentures". The revision in rating symbols for PPMLDs should not be construed as a change in the rating of the subject instrument. For details on CRISIL Ratings' use of 'PP-MLD' please refer to the notes to Rating scale for Debt Instruments and Structured Finance Instruments at the following link: https://www.crisilratings.com/en/home/our-business/ratings/credit-ratings-scale.html