

#PurposeMuthootBlue

To transform the life of the common man by improving their financial well-being

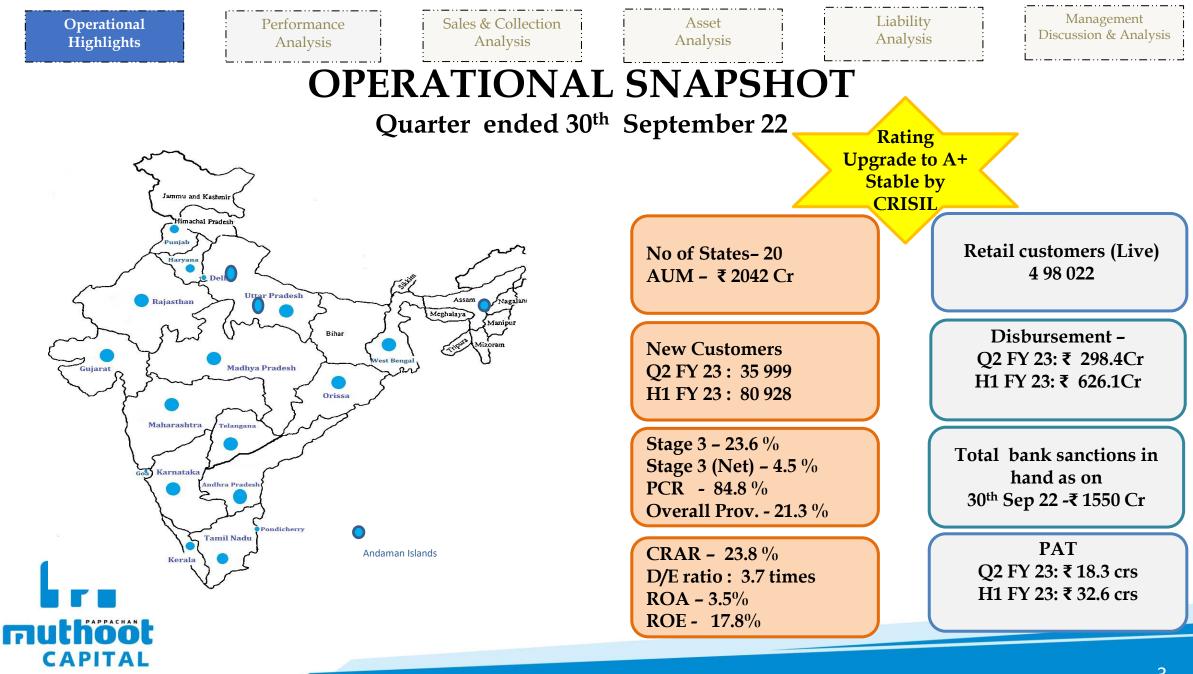


Financial Presentation to the Audit Committee /Board on 10th November 2022 Quarter and Half Year ended 30th September 2022



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CAPITAL		





Sales & Collection Analysis





Management Discussion & Analysis

KEY UPDATES ...

Operational Impact

- The disbursement was at an average at $\sim \gtrless 95 \text{ crs} + \text{ in } Q2FY23$, started Co Lending from the month of Aug 22.
- Total monthly Collections of HYP loans is improving over the quarters and against current billing is at ~ 105%+ in Q2FY23; v/s overall dues the collection has been at 45 %
- Monthly Collections from corporate customers is at 95% in Q2FY 23 against the monthly demand (no fresh slippages since June 2021)
- With large amount of NACH bounce and more accounts in 60+ outsourced agencies are used, which increased collection cost, up from 1.5% in Q1FY22 to 5.5% in Q4FY22 and dipped to 4.8% in Q1FY23 and further to 4.5% in Q2FY23.

Liquidity Position

- Cash position of the Company is ~ ₹ 220 crs as at end Sep 22
- ~ 367 crs was rolled over in Q2FY 23 from 8 facilities .
- All rollovers for the quarter done, <u>cost of borrowings up to 8.97%</u>.
- The Company continued FD sourcing & raised ₹ 5.79 Cr in Q2FY23. Avg cost < 7% p.a.(30th Sep 2022- ₹ 43.84 Crs).



Sales & Collection Analysis



Liability Analysis Management Discussion & Analysis

KEY UPDATES ...

Credit costs

- The Company, not availing the relaxation given vide RBI Circular of 15th Feb 2022, and adhering to circular of 12th November 2021, led to an overall provision of ₹ 235.9 Cr (Credit Cost-46.5%(annualized)) for Q4 FY22 and ₹322.1 Cr (17.3%) for FY 22. Following the same NPA recognition norms and minor changes in the provisioning norms, the credit costs for Q2FY23 has been at 1.54% against 2.29% for Q1FY23.
- The credit costs of 1.54% for Q2FY23 includes an additional provision of ₹ 7.75 Crs .
- Provision on overall own book as on 30.09.22 21.3 % v/s 12.8 % as on 30.09.21(22.7% as on 30th Jun 2022) (after a write off of ₹ 37.38 Crs during the quarter). PCR is @ 84.8%.

Operational costs control

- Fresh recruitments are being considered to meet the requirements of increasing operations; the start of co-lending will help ensure wider operations with limited increase in infrastructure/ manpower.
- Large quantum of NACH bounces, and -lower-in-house manpower, necessitated use of Collection agencies for 60+ DPD , leading to higher costs.
- Other operating expenses being monitored and controlled.

Heading towards

- Company expects to be at pre-covid levels of volumes in FY 23; with Company tightening its credit norms further, the disbursements was at ₹ 298 Crs during the quarter. Some loan buyouts and other loans got spilled over to the next quarter. The Company has started Co Lending with 2 entities aiming to grow the loan book in new geographies. Any major impact from the same would be seen only in the coming quarters
- Reasonable Liquidity assured to meet the increase in disbursements in the coming months. Addnl funds being looked for.



Operational Highlights Sales & Collection Analysis Asset Analysis



Management Discussion & Analysis

FINANCIAL PERFORMANCE- QUARTERLY & YEARLY

		Quarterly	7 Trend			Yearly Trend	l
Financial Statement Metrics	Q2 FY 23	Q2 FY 22	Y-o-Y	Q1 FY 23	H1 FY23	H1 FY22	Y-0-Y
Disbursement :	-						
Retail Loans	291.4	310.3	-6%	326.1	617.4	445.8	38%
Other Loans	7.0	0.2	2700%	1.7	8.7	0.8	1053%
Total Disbursements	298.4	310.5	-4%	327.7	626.1	446.6	40%
AUM at the end of the period *	2036.3	1980.5	3%	2082.0	2036.3	1980.5	3%
Average AUM	2099.1	1960.1	7%	2056.6	2078.0	1993.8	4%
Total Interest and Fee Income	109.7	99.3	10%	106.4	216.1	197.2	10%
Finance Expenses	35.0	39.3	-11%	32.7	67.7	79.5	-15%
Net Interest Income(NII)	74.7	60.0	25%	73.7	148.4	117.7	26 %
Operating Expenses	41.4	39.9	4%	44.5	85.9	67.1	28%
Loan Losses & Provisions	8.9	30.7	- 71%	9.4	18.3	81.1	-77%
Profit Before Tax	24.4	-10.6	330%	19.8	44.2	-30.6	245%
Profit After Tax	18.3	-8.1	326%	14.3	32.6	-22.8	243%
	Q2 FY 23	Q2 FY	(22	Q1 FY 23	H1 FY 23	H1 FY	22
Total Opex to NII	55.4	% 6	6.5%	60.4%	57.9%	57.09	%
Return on Avg. AUM	3.5		L7%	2.8%	3.1%	• • •	%
Earnings per Share	11.0		-4.91	8.96	20.02	110	

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* Total AUM including off book as on 30th Sep 22 is ₹ 2042 crs (Q-o-Q- 2% down) (Y-o-Y- 3% up)-

₹. In Crores

Operational Highlights

CAPITAL

Performance Analysis Sales & Collection Analysis Asset Analysis

Management Discussion & Analysis

STATEMENT OF SOURCES AND APPLICATION OF FUNDS ₹. In Crores

Sources	30-Sep-22	30-Jun-22	30-Sep-21	Application	30-Sep-22	30-Jun-22	30-Sep-21
Share Capital	16.4	16.4	16.4	Fixed Assets	1.7	1.9	2.4
Reserve & Surplus	403.9	385.6	520.3	Investments	103.2	73.7	91.5
Shareholders Funds	420.3	402.0	536.7	Deferred Tax Assets	102.8	112.8	46.5
Bank Debts	959.4	1014.0	1322.6				
Securitizations Pool	483.7	297.5	166.6	Hypothecation Loan	1474.0	1466.9	1,623.1
Sub debt / Debentures	70.0	86.0	352.1	Loan Buyout(Retail loans)	40.4	51.2	15.0
Public Deposit/ICD/CP	45.7	122.2	63.4	Term Loans	48.3	52.5	42.6
Loan From Directors	5.1	5.1	7.6	Other Loans	6.3	5.7	7.3
Interest Accrued on Loans	3.6	3.9	2.5	Interest Accrued on Loans	22.1	21.8	23.6
Total Borrowings	1567.5	1528.7	1914.8	Total Loans *	1591.1	1598.1	1711.5
Trade Payable	38.4	29.9	30.7	Cash & Cash Equivalents	201.6	171.9	632.9
Provisions	3.9	3.8	8.9	Other Financial Assets	16.5	8.3	10.9
Other Financial Liabilities	19.5	23.5	21.6	Other Non-Financial Assets	35.4	22.6	18.0
Other Non-Financial Liabilities	2.7	1.7	1.5	Derivative Financial Instruments	0	0.3	0.3
Total	2052.3			Total	2052.3	1989.6	

The loans reported are net of provisions : ₹. 253.9 Cr, ₹. 472.7Cr & ₹. 435.4 Cr as on Sep 21, Jun 22 and Sep 22 respectively

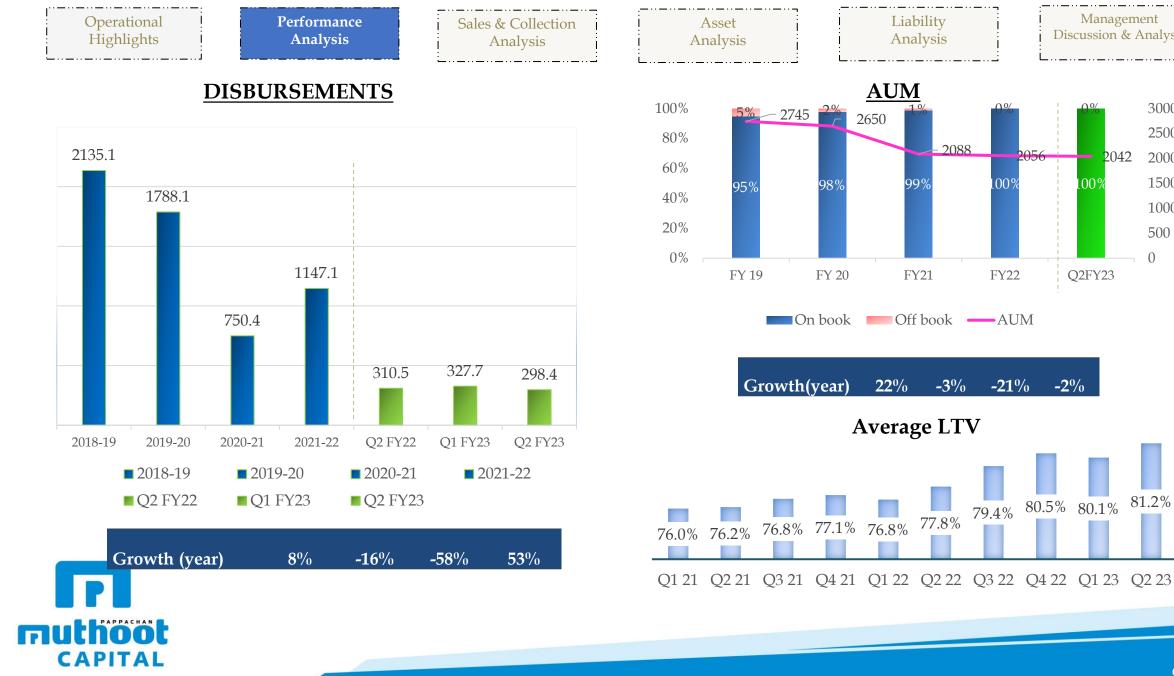
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Operational Highlights	Performance Analysis	Sales & Collection	Asset Analysis	Liability Analysis	Management Discussion & Analysis
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			FIN	ANCIAL S	SUMMARY			₹. In Crores
Year	Paid up Capital	Networth	Disbursements	AUM	Revenue	РАТ	Market Capitalisation	Book Value
2013-14	12.5	118.6	588.6	690.6	158.8	22.2	120.3	94.9
2014-15	12.5	133.3	648.8	845.1	191.3	22.3	252.2	106.6
2015-16	12.5	147.9	928.0	1038.8	228.5	22.9	185.8	118.3
2016-17	12.5	178.0	1297.8	1439.7	284.2	30.1	342.9	142.4
2017-18	*16.5	393.9	1969.6	2238.0	398.1	53.7	1228.5	238.7
2018-19	16.5	476.4	2135.1	2741.0	535.3	82.4	1488.5	288.7
2019-20	16.5	507.3	1788.1	2650.0	586.8	60.2	412.9	307.5
2020-21	16.5	559.5	750.4	2088.0	505.0	52.2	602.1	339.1
2021-22	16.5	387.7	1147.1	2056.2	398.0	(171.8)	428.3	235.7
H1FY23	16.5	420.0	626.1	2042.0	216.2	32.6	417.1	255.6

• * Bonus in Jun 2017

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• * Bonus in Jun 2017 • *QIP done in November 2017



2056 2042 2000 1500 100% 100° 1000 500 0 FY22 Q2FY23 On book Off book — AUM

Average LTV 79.4% 80.5% 80.1% 81.2%

-21%

-2%

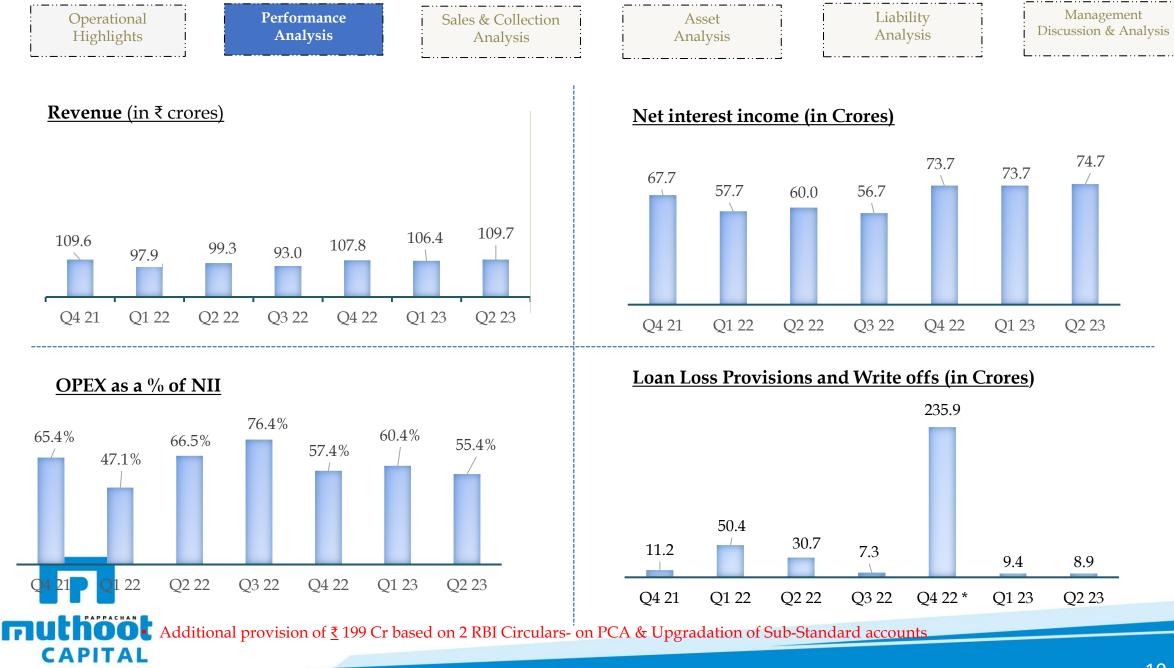
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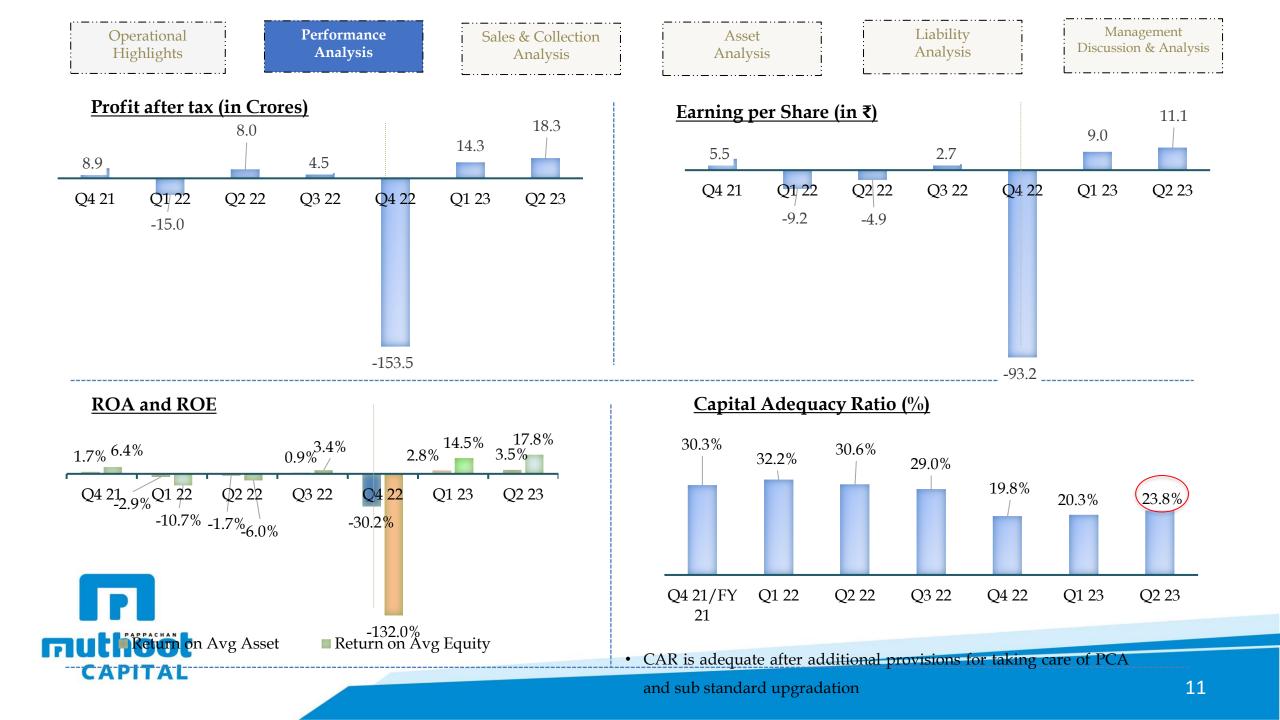
Discussion & Analysis

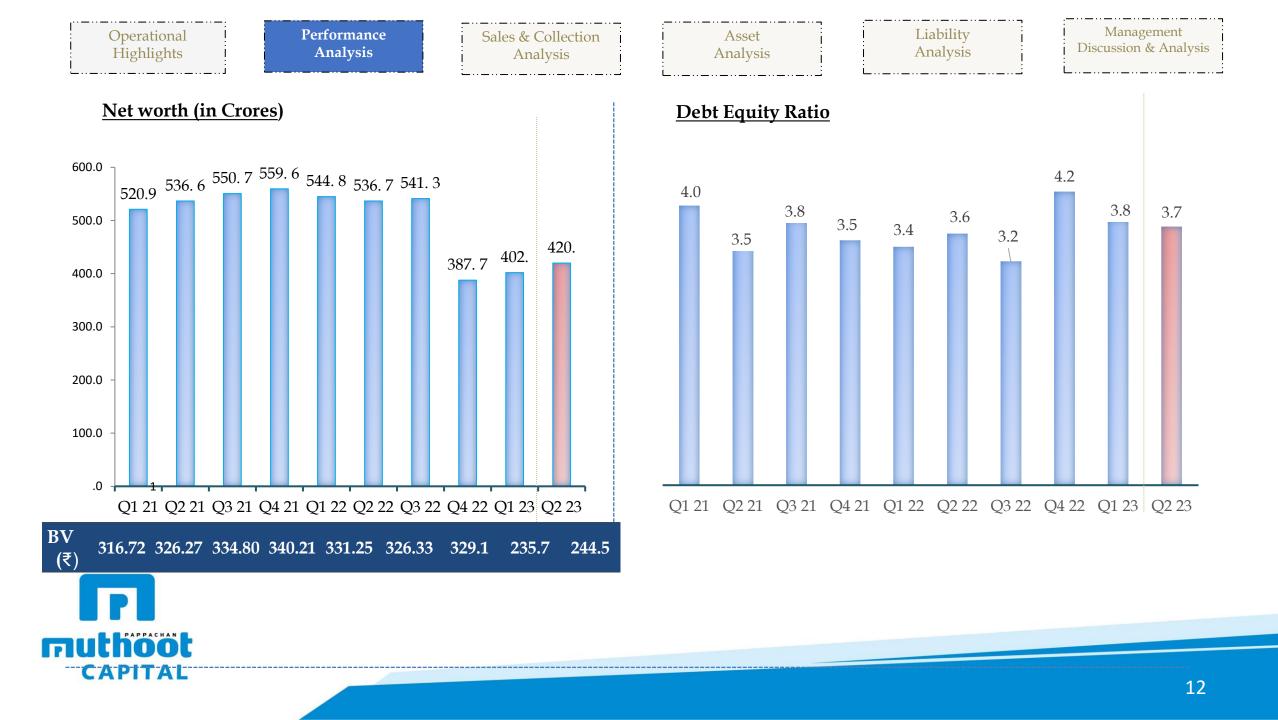
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Operational Highlights	Performance Analysis	Sales & Collection Analysis	Asset Analysis	Liability Analysis	Management Discussion & Analysis	1
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ASSET QUALITY AND PROVISION COVERAGE





PROVISIONING AND ASSET QUALITY NORMS BASED ON RBI CIRCULAR ON NPA UPGRADATION

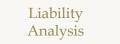
- 1. Based on the 12th Nov, 2021 circular of RBI, accounts which go beyond 90 DPD and now though below 90 DPD, have not gone back to 0 DPD is also reported as NPA. As of 30.09.22, there were 33,004 (₹ 113.2 Crs) such accounts
- 2. Taking a conservative view, the Company has made provision on the entire amount In line with what is provided on NPAs, to adhere with the PCA categorization norms and have lower NNPA.
- 3. On these 33 004 accounts, the income will be recognised on realisation basis only . Income of ₹ 5.25 crs has not been recognized for Q2FY23
- 4. Against the provision requirement of <u>10% under IRACP, Company has provided an overall provision of 84.8 % for these</u> <u>NPA also, same as that of other 90+DPD accounts.</u>
- 5. On the entire own book , 21.3% has been provided against the IRACP requirement of 8.23% towards NPA Accounts
- The company has been conservative and not accounted any income on S3 accounts which comes to ~ ₹ 57.10 crs as on 30th Sep 22.



CAPITAL

Sales & Collection Analysis





EXPECTED CREDIT LOSS (ECL)

As on 30.09.2021

₹. In Crores

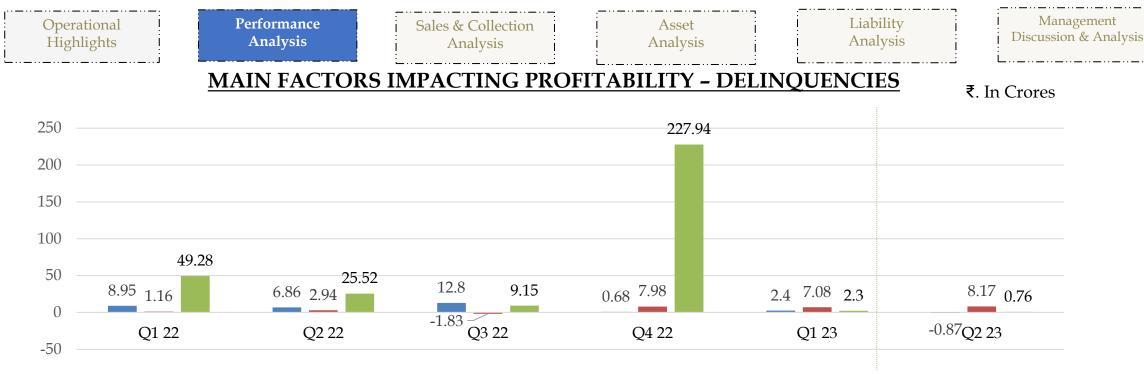
Particulars	Outstanding	Provision	ECL%	IRACP%
Total	1980.55	253.86	12.8%	5.84%
S1 and S2 (Std assets)	1538.80	63.09	4.10%	0.40%
S3	358.29	*172.74	48.21%	27.21%
S1 and S2 Other Loans (Std Assets)	58.97	0.81	1.37%	0.39%
S3 Other Loans	24.49	17.22	70.31%	49.32%

As on 30.06.2022

Particulars	Outstanding	Provision	ECL %	IRACP%
Total	2081.9	472.72	22.71%	8.45%
S1 and S2 (Std assets)	1444.46	29.77	2.06%	0.40%
S3 (includes soft NPA)	502.18	417.75	83.19%	31.26%
S1 and S2 Other Loans (Std Assets)	111.32	1.26	1.13%	0.54%
S3 Other Loans	23.94	23.94	100.00%	52.59%

As on 30.09.2022

	Particulars	Outstanding	Provision	ECL %	IRACP%
Т	Гоtal	2036.3	433.24	21.28%	8.23%
S	51 and S2 (Std assets)	1459.06	24.85	1.70%	0.40%
S	53 (includes soft NPA)	480.54	407.27	84.75%	33.56%
S S	51 and S2 Other Loans (Std Assets)	96.7	1.12	1.16%	0.40%
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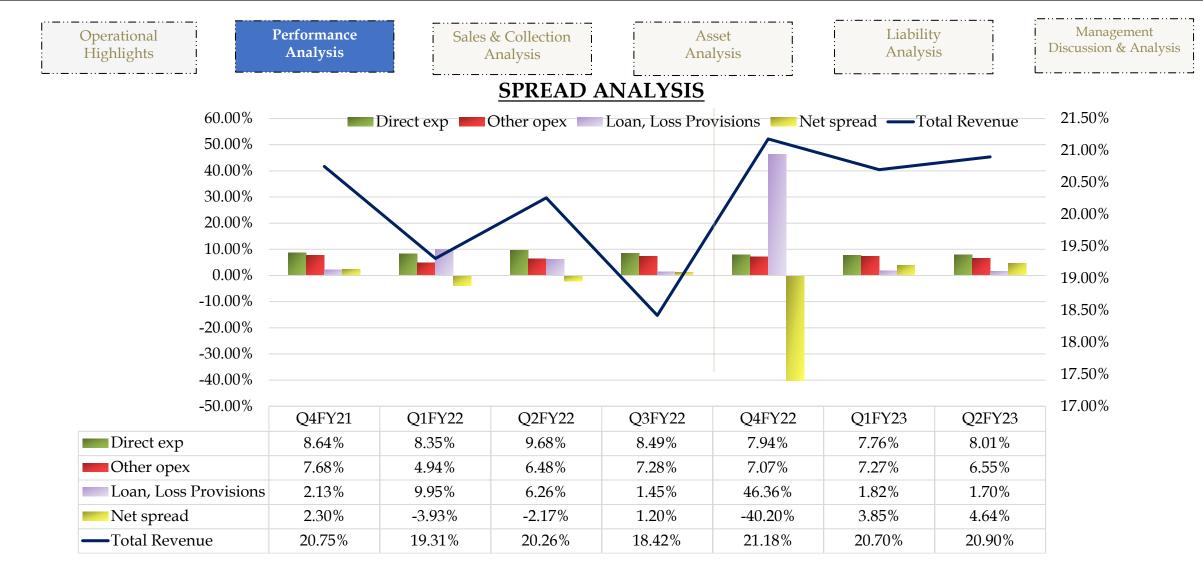


■ Unrealised ■ Loss on Repo ■ Provision/write off

Particulars	FY 20	FY 21	FY 22	Q1FY23	Q2FY23
Total P&L Impact	78.68	100.44	351.41	11.78	8.06
Avg AUM	2613.9	2307.2	2033.5	2056.6	2099.3
% of Credit cost on Avg AUM (annualized)	3.0%	4.4 %	17.28%*	2.29%	1.54%

* From Q4FY22 onwards the credit costs, includes provisioning on Soft NPA as per the RBI circular dated 12th Nov 2021



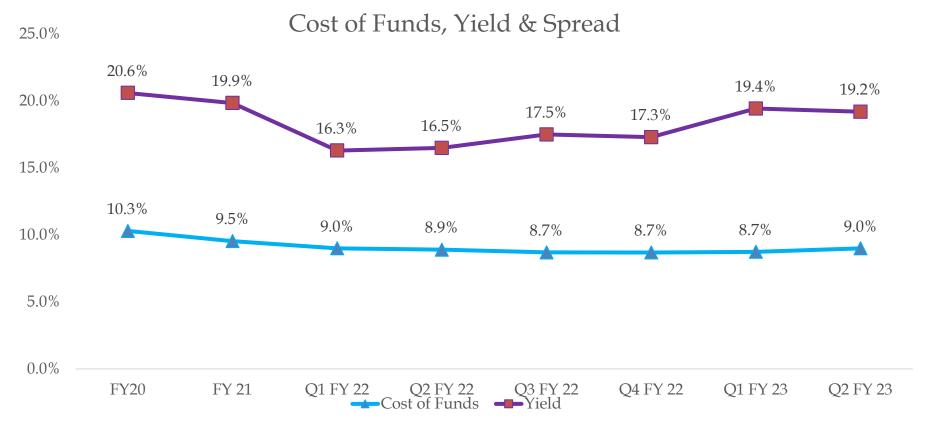


* From Q4FY22 onwards the loan, loss provisions includes provisioning on Soft NPA as per the RBI circular dated 12th Nov 2021



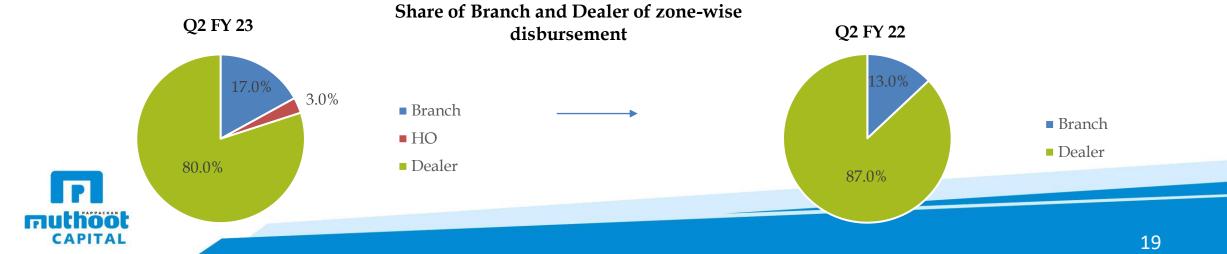
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Operational Highlights	Performance Analysis	Sales & Collection Analysis	Asset Analysis	Liability Analysis	Management Discussion & Analysis
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ANALYSIS OF COST & YIELD





	Operational Highlights			ormance nalysis		Sales & Co Analy			Asset Analysis		•	ability alysis		Manageme Discussion & A	
	ZONEWISE DISBURSEMENT (RETAIL LOANS) – Y- o –Y- Quarterly ₹. In Crores														
_		BRAN	CH			DEAI	.ER			ТОТ	TAL			Overal	l Share
_	Q1 FY	'23	Q1 F	Y '22	Q1 FY	′′23	Q1 FY	'22	Q1 F	Y '23	Q1 FY	('22		Q1 FY '23	Q1 FY '22
Zone	Count	Value	Count	Value	Count	Value	Count	Value	Count	Value	Count	Value	Growth %		
South	4 401	38.04	4 111	33.64	19 869	169.29	24 467	192.59	24 270	207.33	28 578	226.23	-8.36%	71.16%	72.92%
West	987	7.21	660	4.28	1 272	9.4511	1 800	12.53	2 259	16.66	2 460	16.82	-0.94%	5.72%	5.42%
North	414	3.11	179	1.24	3 305	23.217	4 486	28.85	3 719	26.32	4 665	30.09	-12.52%	9.03%	9.70%
East	308	2.40	298	2.05	3 931	30.178	5 220	35.04	4 239	32.58	5 518	37.10	-12.18%	11.18%	11.96%
HO- Co Lending									1 512	8.48		0	100.00%	2.91%	0.00%
Overall	6 110	50.75	5 248	41.21	28 377	232.14	35 973	269.02	35 999	291.36	41 221	310.23	-6.08%	100.00%	100.00%



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ZONEWISE DISBURSEMENT (RETAIL LOANS) - Y- 0 - Y- Half yearly

₹. In Crores

		BRAN	NCH			DEAI	LER			ТОТ	TAL			Overal	l Share
	H1 F	Y '23	H1 F	Y '22	H1 FY	<i>.</i> ′23	H1 FY	′22	H1 FY	Y '23	H1 FY	('22		H1 FY '23	H1 FY '22
Zone	Count	Value	Count	Value	Count	Value	Count	Value	Count	Value	Count	Value	Growth %		
South	8 141	70.01	5339	43.34	41 378	346.54	33925	263.72	49 519	416.55	39 264	307.06	35.66%	67.46%	68.88%
West	1 902	13.72	1109	7.13	3 354	24.66	2943	20.51	5 256	38.38	4 052	27.64	38.85%	6.22%	6.20%
North	618	4.53	253	1.7	7 116	48.72	7629	48.54	7 734	53.25	7 882	50.24	6.00%	8.62%	11.27%
East	552	4.20	391	2.67	8 509	63.67	8707	58.19	9 061	67.87	9 098	60.86	11.52%	10.99%	13.65%
HO- Retail Loans									7 846	32.92			100.00%	5.33%	
HO- Co Lending									1 512	8.48			100.00%	1.37%	
Overall	11 213	92.46	7 092	54.84	60 357	483.6	53 204	390.96	80 928	617.46	60 296	445.8	38.5%	100.00%	100.00%

Share of Branch and Dealer of zone-wise disbursement







H2 FY 23

78.0%

7.0%

Branch

Dealer

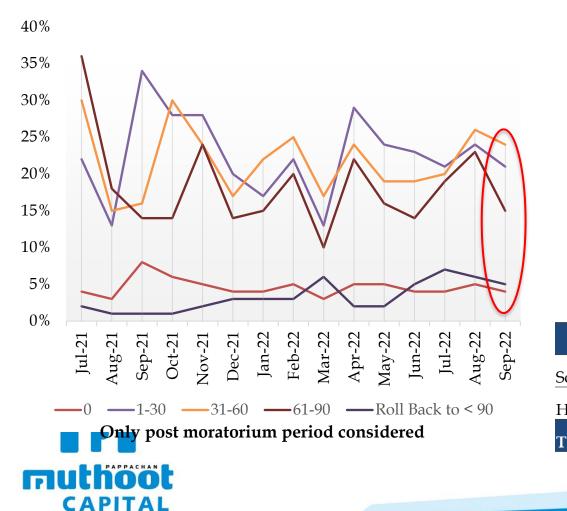
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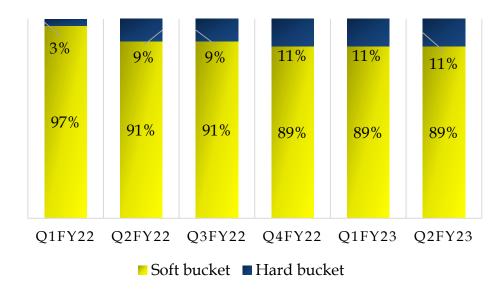
COLLECTION PERFORMANCE MONITORING (HYP)

₹. In Crores

Bucket-wise Flow



Collection Performance



₹. In Crores

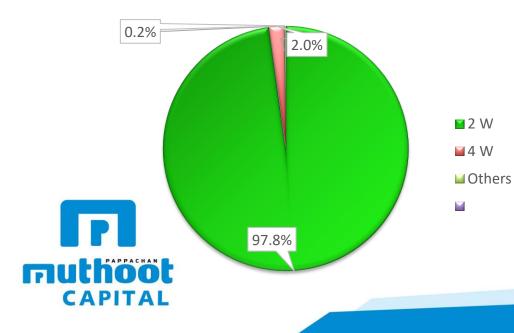
	Q1 FY 22	Q2 FY 22	Q3 FY 22	Q4 FY 22	Q1 FY 23	Q2 FY 23
Soft Bucket (1-90)	274	304	316	319	307	310
Hard Bucket (>90)	8	30	31	41	38	37
Fotal	282	334	347	360	345	347

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RETAIL PORTFOLIO SPLIT AS ON 30th Sep 2022

Segment wise	No . of loans	Amount (crs)
2 W	49 2 243	1916.3
4 W	2 485	39.2
Others	3 294	4.0
Total	4 98 022	1959.5



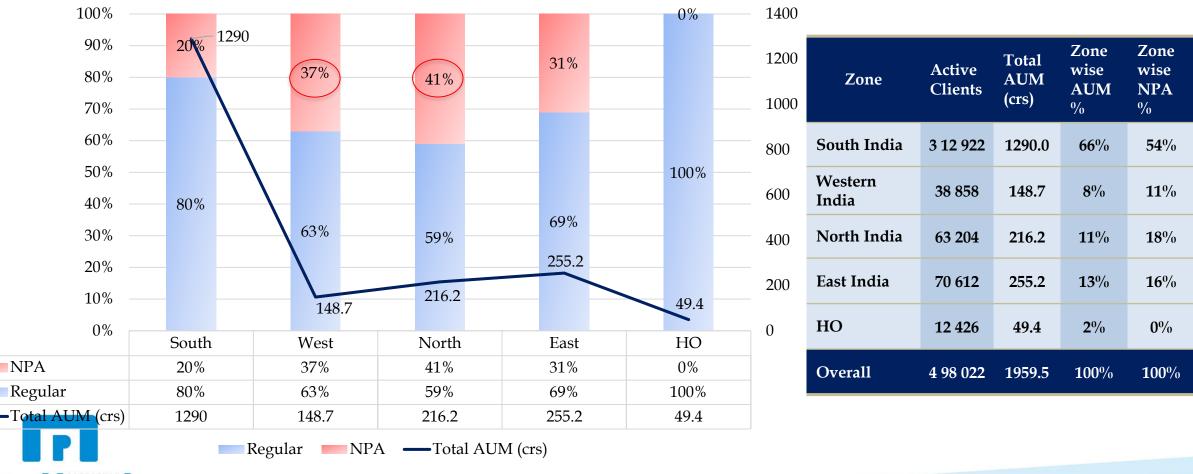
Transaction Type	No of Transactions	Amount (crs)
Securitized (part of own book)	5	306.9
Direct Assignment	9	6.0
Own Portfolio excl securitized		1646.6
		Ind AS
Off Book		6.0
On Book		1953.5
Total Portfolio)	1959.5



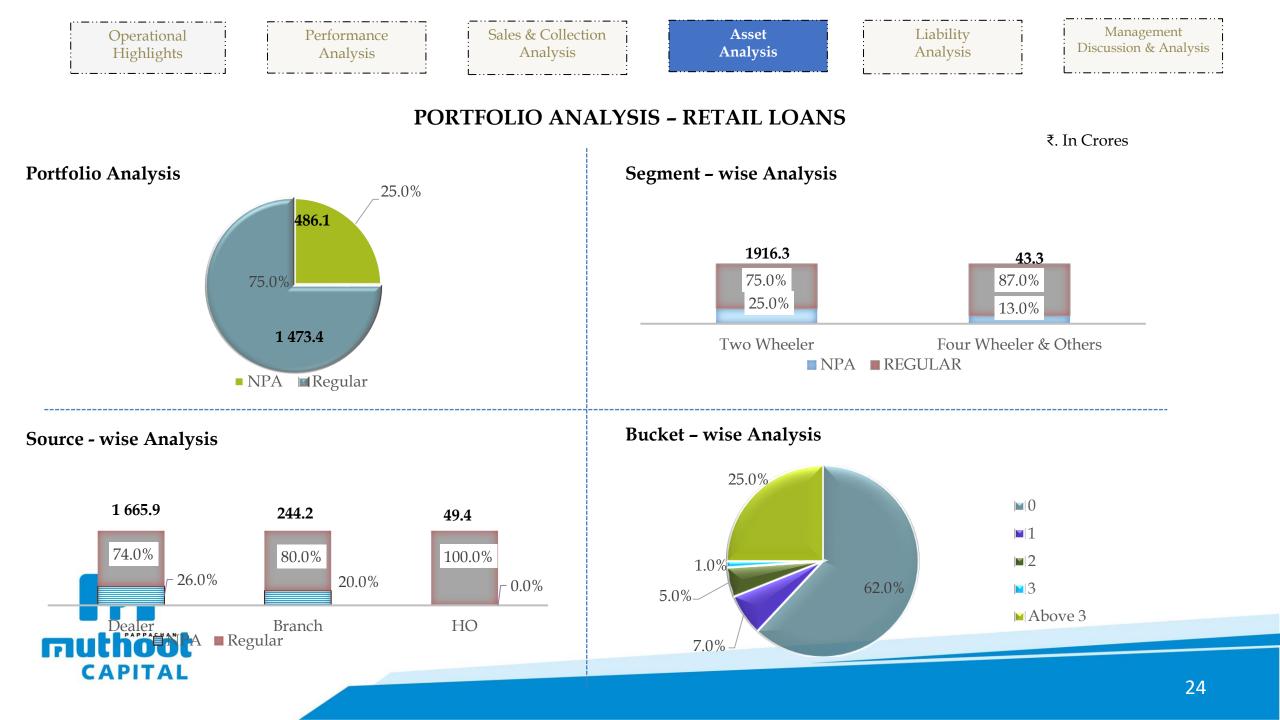
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Asset	Sales & Collection	Performance	Operational
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Liability Analysis Management Discussion & Analysis

MCSL GEOGRAPHIC OVERVIEW – RETAIL LOANS







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Operational	Performance	Sales & Collection	Asset	Liability	Management
Highlights	Analysis	Analysis	Analysis	Analysis	Discussion & Analysis
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PORTFOLIO CREDIT QUALITY- RETAIL LOANS

120.00% 100.00% 17% 19% 19% 19% 19% 20% 0.00% 0.00% 80.00% 6% 6% 8.00% 8.00% 19.00% 7.00% 7% 26.00% 60.00% 40.00% 69% 67.00% 63.00% 62.00% 57.00% 20.00% 0.00% Q1 FY 22 Q2 FY 22 Q3 FY22 Q2 FY 23 Q4 FY 22 Q1 FY 23 ■ S1 ■ S2 ■ S3 A ■ S3 B



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Management Discussion & Analysis

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NPA MOVEMENT - Own HYP LOAN - Q2FY23

23	₹. In Crores			
		Unrealiz		
Balance stock	Provision	Incom		

HP Nos	Balance stock	Provision	Income
2 03 069	502.18	415.59	57.95
16 553	55.92	56.29	6.20
200	1.45	-	
2 19 822	559.55	471.88	64.15
19 330	21.24	17.60	1.04
2 823	14.03	11.57	2.17
200	1.45	-	_
	29.08	24.10	1.27
5 681	13.61	11.34	2.57
1 91 788	480.14	407.27	57.10
	2 03 069 16 553 200 2 19 822 19 330 2 823 200 5 681	2 03 069502.1816 55355.922001.452 19 822559.5519 33021.242 82314.032001.452001.455 68113.61	2 03 069 502.18 415.59 $16 553$ 55.92 56.29 200 1.45 - $2 19 822$ 559.55 471.88 $19 330$ 21.24 17.60 $2 823$ 14.03 11.57 200 1.45 - 29.08 24.10 $5 681$ 13.61 11.34



Overall Provision as on 30 th Sep 2022	Provision
Provision on HYP loans including additional provision and on standard accounts	432.12
Provision on Other Loan portfolio	1.12
Total Provision in books	433.24

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NPA MOVEMENT - Own HYP LOAN - 6 quarters

₹. In Crores

Particulars	Q1FY22	Q2FY22	Q3FY22	Q4FY22	Q1FY23	Q2FY23
Balance as on	226.68	311.33	358.27	533.46	507.36	502.18
Add: Addition during quarter	218.63	69.59	61.72	67.94	56.91	55.92
Less: Loans restructured during quarter	(128.11)	-		_	_	
Add: Vehicles repossessed	-	0.08		_	0.29	1.45
Add: Addition due to new RBI guideline (Soft NPA)	-	-	146.76	_	_	
	317.2	381.00	566.75	601.40	564.56	559.55
Less: Moved out from NPA during quarter	2.42	12.05	24.09	28.37	21.04	21.24
Less: Repossessed assets sold during quarter	0.88	3.52	-	_	9.23	14.03
Less: Vehicles repossessed assets sold during quarter	-		-	10.92	0.29	1.45
Less: Amount collected during quarter but still in NPA	2.56	7.16	9.20	36.21	31.82	29.08
Less: Amount written off during the quarter	-	-	-	18.54	_	13.61
Balance as on	311.33	358.27	533.46	507.36	502.18	480.14



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SOURCES OF BORROWING

₹ 304Cr

Additional Facilities received during the quarter ₹5.79Cr

Collections of Public Deposit/Sub debts Additional Facilities sanction – ₹ 274 Crs PTC from DCB , HDFC and KMPL in Sep '22

PTC fund-₹ 274 Cr (H1FY23- ₹ 368Cr) Commercial Paper - ₹ 30 Crs (H1FY23- ₹ 95Cr)

In Q2FY23 Public Deposits collected ₹ 5.79 Cr.(H1FY23- ₹ 11.0Cr) of which ₹ 2.55 Cr. (H1FY23-₹5.65Cr) is renewal

Bank funding - 81% of total borrowing as on 30 Sep 2022 ₹ 367 Cr

WCDL roll over

9.0%

Cost of borrowing for Q2 FY 23



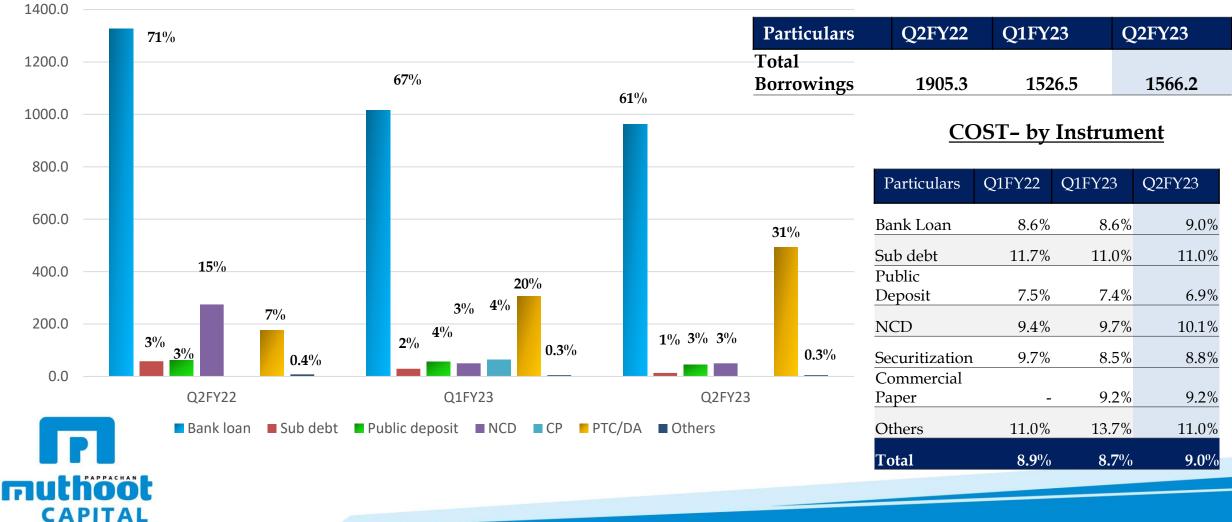
In Q2FY23, ₹ 367 Cr rolled over from 8 facilities In H1FY23, ₹ 1210 Cr rolled over from 28 facilities

Q-o-Q increase in cost of borrowing from 8.74% for Q1FY23 to 8.97%.

Operational	Performance	Sales & Collection	Asset	Liability	Management
Highlights	Analysis	Analysis	Analysis	Analysis	Discussion & Analysis
L			L		L

BORROWING PROFILE - by Instrument

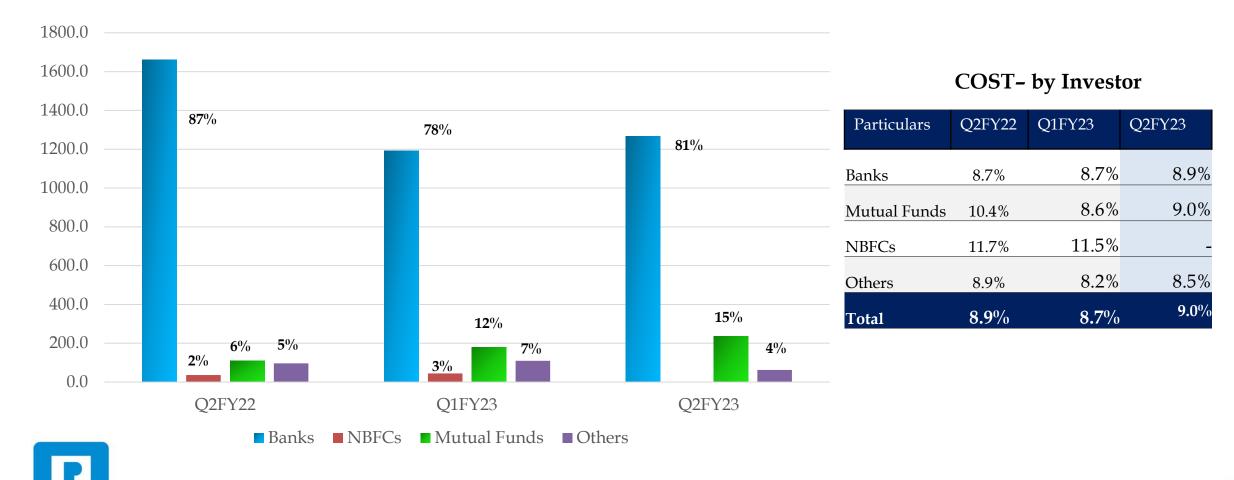
₹. In Crores



* Cost is interest cost only and doesnot include processing fee, brokerage etc.

Operational	Performance	Sales & Collection	Asset	Liability	Management
Highlights	Analysis	Analysis	Analysis	Analysis	Discussion & Analysis
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BORROWING PROFILE - by Investor Profile



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Operational Highlights	Performance Analysis	Sales & Collection Analysis	Asset Analysis	Liability Analysis	Management Discussion & Analysis
Disbursement & Collection	not grown. Disbursemen quarters. TW has seen decline of 11 Non-South I Overall colle cash/other I	s have improved substantially, nt at \gtrless 298.4 crs in Q2FY23 low n an improvement in volumes .% Disb. share was 26%; ections growing from Q2FY22, FOS: Increased the cost of colleguarter v/s 4.8% being there for	wer than ₹ 310.5 crs of Q in Q2 FY23 v/s Q1 FY23 , but NACH clearances a ection , could continue fo	Q2 FY22, and lower than the second se	ne preceding 2 5% but a retail ection through
NPA/ Provisioning	 Basis the RB 90+ continu- which 84.8% Inspite of the 	own till Q3 FY 22, but saw some I Circular of 12 th November 202 e to pay ONLY one instalmen o PCR is available. ese additional provisioning, Co as initiated action on the groun	21, company had higher № t. As for end Sept 22, ₹ 3 mpany has sufficient CR4	JPA as majority of customer 113.2 Crs was reported as ' AR- 23.8%.	rs who went to Soft' NPA, on
Arbitration/ Other Legal actions	dues cleared • Arbitration • After holdin	additional staff and incentivi l. process has started again and ng on to any repossession for tting payment done by the def	would help collect the dr redoing the SOP, the re	ues; epossession has started ag	ain; would be
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Operational Highlights	Performance Analysis	Sales & Collection Analysis	Asset Analysis	Liability Analysis	Man Discussion	nagement n & Analy
Diversity in Funding	several inter • The Compar 100 crs issue	ny has continued doing securi rested investors; also looking at (ny is in the process of sourcing t ed in October 22. g upgrade to A+(Stable) Compa	Commercial paper for a hrough several other n	raising funds. nodes including NCDs,	MLDs etc.; MLD of ₹	
Borrowing Mix	 corporate su Due to the t fund in the 	ing has a healthy mix of Bank (P ibordinated debts and Public De rust reposed by the Lenders/ Ir e quarter at 8.97% broadly in nticipates some amount of increa	posits . nvestors of PTC, the Co line with the previou	ompany has been able	to maintain its cost of	
Securitization/ DA	increase pro In COVID t	a role in the past generating fu ofitability. imes also, the repayment was v tions with the Company. New In	ery good and hence b	een able to get Investo	rs interested in doing	
Geographical expansion	in the current • New Product	d rollout during the pandemic ; ; nt year cts , new geographies and digiti sourcing started in Q2FY23; larg	zation seen as the way	y forward for the next f	ew years. Co-Lending	
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Operational Highlights	Performance Analysis	Sales & Collection Analysis	Asset Analysis	Liability Analysis	Manageme Discussion & A
Staff attrition & Cost Control	Dealer incCollection	taff attrition at 3.4 % in Q2 FY '23 entives @ 1.92% for Q2FY 23 in vi s costs constantly rising as NAC 3 v/s 4.4% in Q2 FY 22.	ew of lower disbursemen		FY23 v/s 4.8%
Repayment Mode	 Collection about 16-17 In view to 	ID, bounce of NACH has increase through the mobile app/PAYTM 7% of the total collections target larger number of customers mode of collection in certain loca	etc. has seen an increase s who do not use bank ac	during COVID and current	tly accounts for
Overall Profitability	sale of repo • With ground	ofitability is lower on account of c ossessed assets, on account of hig nd situation improving, better col ge on account of provisioning, wh	her NPA to remain out of llection and disbursemen	the PCA category; t is likely to witness highe	
Way Forward	economic 1	¹ ⁄ ₂ years seen a lot of issues or neltdown and finally followed b 24 FY22, it is hoped that the grour	y the pandemic of COVI	D 19. While things have in	mproved in Q3
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