## Board Presentation dated 18 ${ }^{\text {th }}$ October 2018 Quarter ended 30th September 2018



Additional borrowings
₹ 90 Cr.


No of States / UT currently operating in - 18

## SNAPSHOT

Quarter ended 30 September 2018


```
Own book
GNPA - ₹118.1 Cr.
NNPA - ₹71.2 Cr.
```

Securitization in 2W
done in Q2 FY19-
CRAR - 21.4\%;

D/E ratio: 3.6


| Performance Analysis | Sales \& Collection Analysis Analysis | Asset Analysis |  | Liability Analysis | nalysis Quarters | Management Discussion \& Analysis |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | STATEMENT OF SOURCES AND APPLICATION OF FUNDS |  |  |  |  | ₹. In Crores |  |
| Sources | As At |  |  | Applications | As At |  |  |
|  | 30-Sep-17 | 30-Jun-18 | 30-Sep-18 |  | 30-Sep-17 | 30-Jun-18 | 30-Sep-18 |
| Share Capital | 13.7 | 16.4 | 16.4Fixed assets |  | 2.8 | 2.3 | 2.2 |
| Reserves \& Surplus | 180.7 | 398.1 | 418.2 Investments* |  | 32.8 | 82.9 | 43.1 |
| Bank Borrowings | 1005.1 | 1277.5 | 1379.4Deferred Tax Assets |  | 9.1 | 13.4 | 15.8 |
| Debentures | 0.6 | 0.1 | 0.1 Other Long term Loans \& adv. |  | 0.4 | 1.1 | 1.1 |
| Sub Debt | 57.4 | 60.7 | 60.7 |  |  |  |  |
| Public Deposit | 93.1 | 75.1 | 68.2Hypothecation Loan ** |  | 1227.4 | 1615.7 | 1771.1 |
| Commercial Paper | 0.0 | 48.1 | 49.1 Loan Buyout |  | 2.0 | 0.4 | 7.9 |
| Loan from Directors | 17.4 | 5.8 | 5.8 Term Loans |  | 170.9 | 252.0 | 265.1 |
| Inter corporate loan | 1.6 | 1.5 | 1.6Other Loans |  | 4.4 | 16.9 | 15.7 |
| Interest. Accrued on Loans | 13.8 | 13.6 | 15.7 Interest Accrued on Loans |  | 21.7 | 27.6 | 32.7 |
| Total Borrowings | 1189.0 | 1482.3 | 1580.6Total Loans |  | 1426.4 | 1912.6 | 2092.5 |
| Securitization Dues Payable | 40.9 | 41.7 | 55.6 Cash and Cash Equivalents |  | 1.8 | 6.2 | 6.1 |
| Trade Payable | 20.3 | 20.4 | 24.6Short Term Loans and Adv. |  | 3.8 | 5.5 | 2.9 |
| Other Liabilities | 37.7 | 41.1 | 34.5Other Assets |  | 33.8 | 29.4 | 25.1 |
| Provisions | 28.4 | 53.3 | 58.9 |  |  |  |  |
| Total | 1510.7 | 2053.4 | 2188.8 | Total | 1510.7 | 2053.4 | 2188.8 |

- Includes Cash Collateral Deposit -₹ 20.3 Crs, SLR Deposit-₹ 4.3 Crs SLR Investments- ₹ 14.2 Crores \& Others - ₹ 4.3 Crores as on 30.09 .18
** Hyp Loan is Net of Off Book AUM (September 17: ₹ 322.2 crs, June 18 ₹ 453.7 .0 crs, September 18 : ₹ 422.7 crs)

| Performance <br> Analysis | Sales \& Collection <br> Analysis | Asset <br> Analysis |
| :---: | :---: | :---: | :---: | :---: |
| Disbursement |  |  |



## ASSET QUALITY AND PROVISION COVERAGE

|  |  |  | ₹. In Crores |  |  |
| :--- | ---: | ---: | ---: | ---: | :---: |
|  | As on <br> 30.09.2017 | As on <br> 30.06 .2018 |  | As on <br> 30.09 .2018 |  |
| Own Book <br> Portfolio | 1426.4 | 1912.6 | 2092.5 |  |  |
| GNPA | $6.6 \%$ | $5.3 \%$ | $5.6 \%$ |  |  |
| NNPA | $5.0 \%$ | $3.4 \%$ | $3.5 \%$ |  |  |
| Provision | 24.1 | $38.9^{\star}$ | ${ }^{*} 46.8$ |  |  |
|  | $25.6 \%$ | $38.2 \%$ | $39.7 \%$ |  |  |

* Includes additional provision of ₹ 7.5 crores as on 30.06 .2018 \& ₹ 11.3 crores as on 30.09.2018 Additional provision made during the quarter is ₹ 3.8 crores

| Performance Analysis | Sales \& Collection Analysis | Asset Analysis | Liability Analysis | Analysis 5 Quarters | Management Discussion \& Analysis | R1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | OTHER | ES - S |  | n Crores |  | muthoot <br> Blue is Belief |


|  | Q2 FY 19 | Q1 FY 19 | Q-o-Q | Q2 FY 18 | Y-o-Y |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Collection Charges: | 13.8 | 11.8 | $17 \%$ | 12.4 | $11 \%$ |
| Collection Charges-MFL | 1.3 | 1.3 | $0 \%$ | 1.3 | $-3 \%$ |
| Collection Charges-MMM | 0.0 | 0.0 | $-32 \%$ | 0.0 | $-64 \%$ |
| Collection Agency Payout | 11.6 | 9.5 | $21 \%$ | 10.8 | $7 \%$ |
| ECS/ NACH/E-auction | 0.6 | 0.6 | $1 \%$ | 0.3 | $113 \%$ |
| Tele calling | 0.1 | 0.2 | $-29 \%$ |  | $100 \%$ |
| Collection Agents | 0.2 | 0.2 | $0 \%$ |  | $100 \%$ |
|  |  |  |  |  |  |
| Business Sourcing Incentive: | 8.0 | 7.0 | $14 \%$ | 8.3 | $-3 \%$ |
| Dealer Incentive | 5.7 | 4.6 | $25 \%$ | 5.5 | $3 \%$ |
| Business Sourcing Incentive- MML | 0.0 | 0.0 | $-100 \%$ | 0.0 | $-100 \%$ |
| Business Sourcing Incentive - MFL | 1.5 | 1.6 | $-6 \%$ | 1.7 | $-12 \%$ |
| Business sourcing expense- Marketing | 0.8 | 0.8 | $-7 \%$ | 1.1 | $-21 \%$ |
| Investigation and Professional Charges | 1.1 |  |  |  |  |
| FI Charges - Autoloan | 0.3 | 0.0 | $13 \%$ | 1.8 | $-39 \%$ |
| Professional Charges | 0.6 | 0.6 | $0 \%$ | 0.3 | $35 \%$ |
| Legal Charges | 0.2 | 0.2 | $19 \%$ | 0.8 | $-24 \%$ |
|  |  |  |  |  | $-80 \%$ |
| Rent | 1.0 | 1.0 | $1 \%$ | 0.9 | $6 \%$ |
| Back Office Processing | 0.6 | 0.6 | $6 \%$ | 0.4 | $83 \%$ |
| Other Expenses | 5.0 | 4.0 | $24 \%$ | 2.3 | $119 \%$ |

Collection Cost as \% of Collection

$\square$ Q3 FY $18 \square$ Q4 FY $18 \square$ Q1 FY $19 ■$ Q2 FY 19

Sourcing Cost as \% of Disbursement


* Considering Incentive to Collection staff (Q3 FY 18: ₹ 0.6 Crores, Q4 FY 18: 0.7 Crores, Q1FY19:0.5 Crores, Q2 FY 19-0.6 crores ) but excluding collection staff salary 1 . BLUE SOCH

CAPITAL

## MAIN FACTORS IMPACTING PROFITABILITY - DELINQUENCIES


*Average AUM is excluding managed portfolio;
** Credit Cost Excl Additional Prov: FY 18 -1.9\%, Q4 FY 18 -1.2\%, Q1 FY 19 - 2.0\%, Q2 FY 19-2.3\%


## ZONEWISE DISBURSEMENT (HYP LOANS) - Q- o-Q

| Zone | BRANCH - 8\% |  |  |  | DEALER 7\% |  |  |  | TOTAL - $4 \%$ |  |  |  | Growth \% | Overall Share |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q2 FY ' 19 |  | Q2 FY '18 |  | Q2 FY ' 19 |  | Q2 FY '18 |  | Q2 FY ' 19 |  | Q2 FY '18 |  |  | Q2 FY '19 Q2 FY '18 |  |
|  | Count | Value | Count | Value | Count | Value | Count | Value | Count | Value | Count | Value |  |  |  |
| South | 11205 | 64.5 | 13609 | 73.8 | 49708 | 288.7 | 57897 | 307.5 | 60913 | 353.1 | 71506 | 381.3 | -7\% | 75\% | 84\% |
| West | 1641 | 7.7 | 1347 | 5.9 | 5740 | 29.8 | 3494 | 16.0 | 7381 | 37.5 | 4841 | 21.9 | 71\% | 8\% | 5\% |
| North | 665 | 3.2 | 569 | 2.5 | 10155 | 49.5 | 7252 | 32.1 | 10820 | 52.7 | 7821 | 34.6 | 52\% | 11\% | 8\% |
| East | 155 | 0.8 | 106 | 0.5 | 5024 | 25.5 | 2480 | 11.5 | 5179 | 26.3 | 2586 | 12.0 | 118\% | 6\% | 3\% |
| Overall | 13666 | 76.2 | 15631 | 82.7 | 70627 | 393.5 | 71123 | 367.2 | 84293 | 469.7 | 86754 | 449.9 | 4\% | 100\% | 100\% |

## Share of Branch and Dealer of zone-wise disbursement



Overall Share - Q2 FY 19 Vs Q2 FY 18

Q2 FY 19

- South

- West
- North
- East


## $$
\text { Q2 FY } 18
$$ <br> <br> Q2 FY 18

 <br> <br> Q2 FY 18}

ZONEWISE DISBURSEMENT (HYP LOANS) - $\mathbf{Y - 0 - Y}$
₹. In Crores

| Zone | BRANCH - 9\% |  |  |  | DEALER $\quad 18 \%$ |  |  |  | TOTAL - 16\% |  |  |  | $\begin{gathered} \text { Growth } \\ \% \end{gathered}$ | Overall Share |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | H1 FY ' 19 |  | H1 FY '18 |  | H1 FY' 19 |  | H1 FY '18 |  | H1 FY ' 19 |  | H1 FY '18 |  |  | H1 FY '19 H1 FY '18 |  |
|  | Count | Value | Count | Value | Count | Value | Count | Value | Count | Value | Count | Value |  |  |  |
| South | 22935 | 128.7 | 22647 | 123.6 | 98813 | 556.8 | 102496 | 536.4 | 121748 | 685.5 | 125143 | 660.0 | 4\% | 75\% | 84\% |
| West | 3098 | 14.3 | 2305 | 10.2 | 11302 | 57.5 | 6788 | 31.0 | 14400 | 71.8 | 9093 | 41.2 | 74\% | 8\% | 5\% |
| North | 1338 | 6.3 | 870 | 3.8 | 20792 | 99.7 | 13992 | 61.8 | 22130 | 106.1 | 14862 | 65.6 | 62\% | 11\% | 8\% |
| East | 356 | 1.7 | 174 | 0.8 | 10695 | 52.9 | 4876 | 22.8 | 11051 | 54.7 | 5050 | 23.7 | 131\% | 6\% | 3\% |
| Overall | 27727 | 151.1 | 25996 | 138.4 | 141602 | 766.9 | 128152 | 652.0 | 169329 | 918.1 | 154148 | 790.4 | 16\% | 100\% | 100\% |

## Share of Branch and Dealer of zone-wise disbursement

- Branch
- Dealer

Overall Share - H1 FY 19 Vs H1 FY 18

## H1 FY 19



- South
- West
- North
- East

$$
\text { H1 FY } 18
$$



## COLLECTION PERFORMANCE MONITORING (HYP)

Bucket-wise Flow


Collection Performance



| Soft Bucket $(1-90)$ | 278.6 | 310.2 | 353.1 | 378.1 | 405.3 |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Hard Bucket $(>90)$ | 17.5 | 11.7 | 11.2 | 7.8 | $10.3)$ |
| Total | 296.1 | $\mathbf{3 2 1 . 9}$ | $\mathbf{3 6 4 . 3}$ | $\mathbf{3 8 5 . 9}$ | $\mathbf{4 1 5 . 6}$ |






₹. In Crores

| Quetzal (DCB) | 1.7 |
| :--- | ---: |
| Fire finch (Indo Star) | 3.9 |
| Turaco (DCB) | 13.7 |
| Andhra DA | 12.4 |
| Toucan DA (SBM) | 11.5 |
| Bran (DCB) | 14.7 |
| Ellaria (CSB) | 23.7 |
| Andhra DA 2 | 20.0 |
| Dneiper (LVB-1) | 27.8 |
| Dnyapro (LVB-2) | 26.3 |
| Pratab (DCB) | 55.5 |
| Rancisis (IDFC\& HLF) | 128.0 |
| Cassius (LVB) | 83.5 |
| Off Book | 422.7 |
| On Book | 1772.5 |
| Total Loan Book | 2195.3 |

## MARKET CAPITALIZATION



```
31 Mar 2015 31 Mar 2016 31 Mar 2017 31 Mar 201830 Sep 2018




\section*{Augmented Growth}
- Done 8 Securitization / 7 Direct Assignment transactions totaling to ₹ 1109.0 crores (net of MRR) to date
- Helped substantially grow the AUM
- Out of 8 securitization two transaction closed as of June 2018
- Last two PTC transactions got higher rating AA\& AA for the first investors
Lower Costs
The interest cost of the last transaction - \(9.75 \%\) (cost of first transaction was 10.85\%) - reduced cost of PTC / DA helps to reduce the overall cost of the quarter from \(9.41 \%\) to \(9.37 \%\).

\section*{Risks passed on}
- Apart from the Credit Enhancements to be given, the risks are passed on to the Investor
- Lower Standard asset provisioning by ₹ 0.36 crores during the quarter Q2 FY 2019 improves profitability


\section*{Capital saving:}

An off balance sheet transaction, helps in the CRAR by \(2.6 \%\) as on \(30^{\text {th }}\) September 2018 without reducing the net income that was generated earlier

\section*{Efficient use of funds}
- Helps in repaying high cost funds
- Helps to use funds for other disbursements
- Helps negotiate with lenders better
- The overall profitability as a \% of Revenue and will improve with increase in transaction.

\section*{Improved profitability}
- Company continues to earn income/interest spread on the securitized portfolio
- Improves the overall ROA
- During the quarter ROA increased by \(0.70 \%\) due to securitization and direct assignment transaction.

\begin{tabular}{|c|c|c|c|c|c|c|c|c|c|c|}
\hline \multirow[t]{2}{*}{Analysis on Avg loan book size} & \multicolumn{2}{|l|}{Sep-17} & \multicolumn{2}{|l|}{Dec-17} & \multicolumn{2}{|l|}{Mar-18} & \multicolumn{2}{|l|}{Jun-18} & \multicolumn{2}{|l|}{Sep-18} \\
\hline & Amount & \% & Amount & \% & Amount & \% & Amount & \% & Amount & \% \\
\hline Avg Loan Book Size & \multicolumn{2}{|l|}{1360.2} & \multicolumn{2}{|l|}{1579.7} & \multicolumn{2}{|l|}{1743.6} & \multicolumn{2}{|l|}{1959.4} & \multicolumn{2}{|l|}{1982.0} \\
\hline Revenue from operations & 94.4 & 27.7\% & 104.7 & 26.5\% & 118.3 & 27.1\% & 123.7 & 25.3\% & 131.5 & 26.5\% \\
\hline Direct exp. & 39.2 & 11.5\% & 40.8 & 10.3\% & 40.0 & 9.2\% & 44.8 & 9.1\% & 46.6 & 9.4\% \\
\hline Gross Spread & 55.1 & 16.2\% & 63.9 & 16.2\% & 78.3 & 18.0\% & 79.0 & 16.1\% & 84.9 & 17.1\% \\
\hline Personnel Expenses & 15.5 & 4.6\% & 15.9 & 4.0\% & 18.1 & 4.2\% & 17.7 & 3.6\% & 19.0 & 3.8\% \\
\hline OPEX (incl. depreciation etc...) & 17.5 & 5.1\% & 17.2 & 4.3\% & 17.2 & 3.9\% & 18.2 & 3.7\% & 21.4 & 4.3\% \\
\hline Total Expenses & 33.0 & 9.7\% & 33.0 & 8.4\% & 35.3 & 8.1\% & 35.9 & 7.3\% & 40.5 & 8.2\% \\
\hline Pre Provision Profits & 22.1 & 6.5\% & 30.8 & 7.8\% & 43.0 & 9.9\% & 43.1 & 8.8\% & 44.4 & 9.0\% \\
\hline Loan Loss and provisions & 6.8 & 2.0\% & 7.1 & 1.8\% & **10.6 & 2.4\% & **11.8 & 2.4\% & **13.8 & 2.8\% \\
\hline Net Spread & 15.4 & 4.5\% & 23.8 & 6.0\% & 32.4 & 7.4\% & 31.2 & 6.4\% & 30.6 & 6.2\% \\
\hline
\end{tabular}

\footnotetext{
*Excluding managed portfolio; Income excluding income from SLR investments
** Inclusive of additional provision ₹4.0 Crores (Q4 FY 18) , ₹ 3.5 crores (Q1 FY19) ₹ 3.8 crores made during the quarter.
}

\section*{ANALYSIS OF COST \& YIELD}


\section*{ANALYSIS OF COST \& YIELD}


EXPENSE AS A \% OF REVENUE - Q-o-Q



Average IRR and Processing fee on disbursement
\begin{tabular}{|c|c|c|c|c|}
\hline 29.1\% & 28.6\% & 29.2\% & 29.3\% & 29.1\% \\
\hline 5.2\% & 5.0\% & 5.2\% & 5.3\% & 5.0\% \\
\hline 23.8\% & 23.6\% & 24.0\% & 24.0\% & 24.1\% \\
\hline Q2 18 & Q3 18 & Q4 18 & Q1 19 & Q2 19 \\
\hline
\end{tabular}

Net interest income (in Crores)


Loan Loss Provisions and Write offs (in Crores)


OPEX as a \% of NII


Profit after tax (in Crores)


\begin{tabular}{|c|c|c|c|c|c|}
\hline Performance Analysis & Sales \& Collection Analysis & Asset Analysis & Liability Analysis & Analysis 5 Quarters & Management
Discussion \& Analysis \\
\hline Robust Growth in Disbursement \& Collection & \multicolumn{5}{|r|}{\begin{tabular}{l}
- Hyp. loans had \(4 \%\) growth Y-o-Y; dealer point and MFL 7\% \& -8\%; Q2 FY 18 had the benefit of Onam volumes, which was lower this year. Floods in Kerala impacted current year Onam volumes. \\
- Hyp. Disb. in non-south saw huge growth. In Q1 FY 19; Non-South disb. share was 25\%; (FY 18-15 \%) . South concentration reducing. West, North and East grew \(71 \%, 52 \%\) and \(118 \%\) resp. \\
- Collections have grown to ₹ 416 crs in Q2 FY19 v/s ₹ 386 crs in Q1 FY 19; but the hard bucket collect saw a fall in the Q2 FY 19; NACH collection was \(44.5 \%\) of the total collection \(\mathrm{v} / \mathrm{s} 41.8 \%\) in Q1 FY 19.
\end{tabular}} \\
\hline NPA &  & \begin{tabular}{l}
saw a spik \\
August in \\
PA exclud \\
ction by end
\end{tabular} & fter subs d; Keral was at ₹ & \begin{tabular}{l}
on in the pr \\
ed by ₹ 15.01 \\
₹ 102 crs
\end{tabular} & \begin{tabular}{l}
ar; mainly on account \\
ginning of the qtr.; pla
\end{tabular} \\
\hline Arbitration &  & \begin{tabular}{l}
on arbitra ed - 748 \\
ollected major ste direct set
\end{tabular} & \begin{tabular}{l}
; Files g \\
out 15,4 \\
omers fo
\end{tabular} & \begin{tabular}{l}
\[
\text { rms - } 307
\] \\
omers and currently \(n\)
\end{tabular} & \begin{tabular}{l}
wards passed - 134 \\
epossession and sale not being handed ov
\end{tabular} \\
\hline QIP/ Related benefits &  & \begin{tabular}{l}
ember 20 \\
mproved ors; help ded to A (
\end{tabular} & \begin{tabular}{l}
ted inve \\
wer D/E erest rat \\
IL; Will
\end{tabular} & \begin{tabular}{l}
bringing ₹ \\
made the revious qu things are
\end{tabular} & attractive to all forms in a interest hardeni ugher for the sector. \\
\hline
\end{tabular} volumes, which was lower this year. Floods in Kerala impacted current year Onam volumes.
Hyp. Disb. in non-south saw huge growth. In Q1 FY 19; Non-South disb. share was 25\%; (FY 18-15 \%) .
Collections have grown to ₹ 416 crs in Q2 FY19 v/s ₹ 386 crs in Q1 FY 19; but the hard bucket collect saw a fall in the Q2 FY 19; NACH collection was \(44.5 \%\) of the total collection \(\mathrm{v} / \mathrm{s} 41.8 \%\) in Q1 FY 19.
- Current Qtr. saw a spike in the NPA after substantial reduction in the previous year; mainly on account of rise in NPA in August in Kerala post flood; Kerala NPA increased by ₹ 15.01 crores.
- Quarter end NPA excluding off-books was at ₹ 118 crores v/s ₹ 102 crs at the beginning of the qtr.; plans made for reduction by end of FY 19.
- Strong action on arbitration/ legal front; Files given to legal firms - 30704 and Awards passed - 13449 and cases settled - 7488 their vehicles; major step to push customers for settlement.; currently new cases not being handed over and looking for direct settlements.
- 1st QIP in November 2017; 9 new reputed investors came in, bringing ₹ 165 crores
- Significantly improved CRAR (21.4), lower D/E ratio (3.6) and made the company attractive to all forms of lenders/ investors; helped maintain interest rate/cost at the previous quarter level in a interest hardening period; Upgraded to A (Stable) by CRISIL; Will help now when things are getting tougher for the sector.

\section*{Diversity in} Funding

\section*{Borrowing Mix}

\section*{Securitization/ DA}

\section*{Geographical} expansion
- In Q2 FY 19 the Company got additional funding of ₹ 90 crs got from securitization transaction;. Emphasis on improving ALM has helped now when things are getting tougher for the sector.
- Speaking to new segment of investors for term loans/ securitization etc., with banks now in the wait and watch mode for new sanctions all out focus on securitization where the performance has been excellent.
- During the quarter the Company has been able to get additional sanctions from Securitization Transaction₹90 crs
- With hardening of the interest rates our overall Interest costs also went up to \(9.37 \%\) and expected to go up with banks / other players finding it tougher to fund at the earlier rates and with other lenders and money market borrowings becoming very expensive.
- 1 D A transaction valuing ₹ 90 Crore (net of MRR) done during Q2 FY19-15 transactions so far, 2 closed. First 2 transactions pools upgraded 2-3 notches. During these times when banks have restriction of funding to the sector,
- Helped in ploughing funds back into the business and growing the AUM ; More transactions expected to happen in future as well. Helps check overall pricing and keep CRAR above \(20 \%\) and DE Ratio below 4.
- Penetration in present states in South and West and in the new and existing areas in North and East helped growth and hope is for better and improved performance in FY19. Dependence on South seen reducing;
- New Products , new geographies and digitization seen as the way forward for the next few years. Budget achievement in the current quarter in line with the planned figures.

Staff attrition \& Cost Control
- Monthly staff attrition was lower at \(3.34 \%\) in Q2 FY '19 v/s \(2.65 \%\) in Q1 FY 19 - The concept of Marketing agents is also working well. In North \& East Outsourced FTEs as a concept working very well; Overall ON ROLL staff nos at \(2422 \mathrm{v} / \mathrm{s} 2127\) at the beginning of the year.
- Dealer incentives have remained under control at \(1.32 \%\) for Q2 FY19; interest and finance charges on an overall basis was slightly higher at \(9.37 \% \mathrm{v} / \mathrm{s} 9.31 \%\) in Q1 FY '19.
- Post demonetization \(100 \%\) repayment for new customers through NACH and significant collections through NACH - Helps cut delinquencies. Q2 FY 19 collections were about \(44.5 \%\) of the total collections, rising M-O-M.
- NACH repayment mode is at \(86 \% \mathrm{v} / \mathrm{s} 26 \%\) at end of Mar'17 quarter. The unlinked mandates is an area of concern, which is being attended to.
- Q2 FY 19 PAT of ₹ 20.1 crores actual \(\mathrm{v} / \mathrm{s} ₹ 18.0\) crores budgeted; is the highest Q2 PAT figures of the Company

Overall Profitability
- While the NPA figures have been higher for reasons beyond control significantly lower Finance costs and employee costs have helped contain the overall expenses. Other expenses were higher on account of account of significantly higher collection costs but have still led to higher than budgeted profitability.
- Plans are being worked out to see what would be the most effective way of controlling this cost, some of which has already happened in FY 18 and H1 FY 19. Q3 FY 19 could see some higher costs in collection to bring down the NPA figures and higher Interest costs on account of the prevailing market conditions.
- We hope to see the current turbulence settle down during Q3 FY 19 and growth picking up; any extended period of the turbulence would lead to the Company revisiting its Business Plan and taking necessary steps for sustained long term growth.

\section*{THANK YOU}```

